

BMW



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [INSERT VIN]
Recall Campaign No. 25V-671: Windshield Seal

Name
Address 1
Address 2
City, State, Zip

Remedy is
Available

December 5, 2025

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2026 BMW X4 and X6 SAC models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this recall. **If you have not had this recall performed, please contact your authorized BMW center immediately to schedule an appointment.** Please visit bmwusa.com/dealer to locate your nearest BMW center.

What could happen?

This safety recall involves the sealing of the windshield to the vehicle, which may not have been performed according to specifications. Water could leak into the vehicle and contact certain electronic components. Water inside electrical components can cause a loss of headlights or door closing functions, increasing the risk of a crash. In addition, an electrical short circuit may occur, increasing the risk of a fire while parked or driving.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What will BMW do?

Dealers will inspect, reseal the windshield, and replace the vehicle control unit and wiring, as necessary *free of charge*. This could take several hours.

There may be some options to help overcome the inconvenience of bringing your vehicle in for service, if needed. Contact your local BMW center to check what may be available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting bmwusa.com/mybmw or by contacting BMW Customer Relations (see left side of page for contact info). You can also visit bmwusa.com/recall and select “[Manage recall notices and contact information](#)”. **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit bmwusa.com/recall. Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

If your dealer fails or is unable to remedy this defect without charge or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

BMW of North America, LLC

Company
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of North America, LLC

BMW Group Company

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