



IC Bus, LLC
2701 International Drive
Lisle, IL 60532 USA

international.com

IMPORTANT SAFETY RECALL 25516

NHTSA RECALL NO. 25V-641

THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED
ON THE ENCLOSED CARD.

OCTOBER 2025

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2026 IC Bus™ CE Series commercial buses built 05/12/2025 thru 05/13/2025.

REASON FOR THIS SAFETY RECALL

The wiper module crank-shaft assembly is not welded properly which can cause the left-side windshield wiper to not wipe the windshield.

RISK TO MOTOR VEHICLE SAFETY

An inoperative left-side windshield wiper may reduce visibility in certain driving conditions, increasing the risk of a crash.

DEFECT REMEDY

The remedy will involve replacing any wiper module found with a suspect date code. The repair will be performed free of charge and take approximately 12 to 36 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/12/2025 thru 11/30/2025. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.