



SAFETY RECALL NOTICE

900 N 69th St, Kansas City, KS 66102

«Bill_Cust_Name»
«Bill_cust_add1»
«Bill_cust_city», «Bill_cust_state» «Bill_cust_zip»

**NHTSA RECALL [25V612]
Orange EV RECALL [2025-SRC-07]**

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL

NHTSA Recall Number: 25V612
Orange EV Recall Number: 2025–SRC-07

Dear «Bill_Cust_Name»

This notice applies to your vehicle: «Truck_VIN»

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Orange EV (OEV) has decided that certain 2017-2024 T-Series Pure Electric Terminal Trucks, 2023-2025 e-TRIEVER terminal trucks, and 2023-2025 HUSK-e terminal trucks **fail to conform to Federal Motor Vehicle Safety Standard. 108, "Lamps, Reflective Devices, and Associated Equipment."**

Our records indicate that you are the current owner of a vehicle affected by this action.

What is the Condition?

Orange EV T-Series Pure Electric Terminal Trucks, e-TRIEVERs, and HUSK-es manufactured prior to September 12, 2025, were built with a vehicle hazard warning system that requires the trucks to be powered on for the hazard lights to function; therefore, they do not meet the FMVSS 108 S9.6.2 requirements that hazard lights must function independently of the vehicle ignition switch. **Hazard lights that do not function with the key off fail to warn other drivers of a disabled vehicle, increasing the risk of a crash.**

What Will Orange EV Do?

Depending on the truck, Orange EV will enable the vehicle hazard flashers to operate independently of the truck's ignition switch by installing a new hazard light wire harness and updating the software, installing a new hazard light harness without a software update, or updating the software only **FREE OF CHARGE** to you. The repair is estimated to take approximately 1 to 2 hours to complete.

What Should You Do?

Please contact your Regional Service Supervisor to schedule this repair. We anticipate parts will be available beginning on or around December 1, 2025.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please call the Orange EV customer service line at 1-866-688-5223.

If you believe that Orange EV has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have any questions, please contact your Regional Service Supervisor or call the Orange EV customer service line at 1-866-688-5223.

We are committed to providing the highest-quality and best-value trucks. We sincerely regret any inconvenience this condition may have caused you.

Thank you for choosing Orange EV.

Sincerely,

Orange EV