Hyundai Motor America
P.O. Box 2704
Huntington Beach, CA 92647

NHTSA Recall Number: 25V-607
Hyundai Recall Number: 283
(MM/DD/YYYY)

IMPORTANT SAFETY RECALL

Seat Belt Buckle Assemblies

This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could increase the risk of injury to occupant(s) during a crash.
- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible to avoid any inconvenience. To locate and schedule an appointment, please call or visit:
  1-855-371-9460 or www.hyundaiusa.com/campaignhome

This notice applies to your [Model Year] Hyundai Palisade vehicle, VIN: XXXXXXXXX**XXXXXXXX**

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain **2020 – 2025 model year Palisade vehicles**. Hyundai is initiating Safety Recall 283 to address a condition involving the **Seat Belt Buckle Assemblies**. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

What is the problem?

Due to a supplier error, the seat belt buckle assemblies in the front row and second row outer seating positions may fail to latch properly. A seat belt that fails to latch properly can increase the risk of injury to occupant(s) during a crash.

What will Hyundai do?

Your Hyundai dealer will inspect and/or replace the applicable seat belt buckle assemblies (front row and second row outer seating positions), as necessary. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Passengers are advised to buckle seat belts in a quick and direct motion, pulling on the belt to confirm the seat belt is fully secured, until the recall remedy is performed. If the belt does not remain secured OR if the seat belt(s) are unable to be fastened completely, contact your Hyundai dealer to have the vehicle inspected and repaired immediately.

Note: Any previous seat belt buckle inspections/replacements performed at the dealers are not a substitute for this final remedy of this recall.

The actual time required to perform the repair on your vehicle will take less than 2 hours, however, your vehicle may be needed longer. To schedule an appointment with your preferred Hyundai dealer, please **call 1-855-371-9460** or visit:

1. www.hyundaiusa.com/campaignhome
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Dealership Locator tool, click the “Find a Dealer” button, and follow the onscreen prompts to schedule your service appointment.

Additional information

If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.NHTSA.gov.

Your safety is our top priority. We urge you to take prompt action to address this safety recall for your vehicle by scheduling the necessary service as soon as possible. We sincerely apologize for any inconvenience this may cause and appreciate your attention to this matter.

Hyundai Motor America

Importante Retiro del Mercado por Motivos de Seguridad — Si tiene preguntas llama al 1-800-633-5151 y oprima “1”

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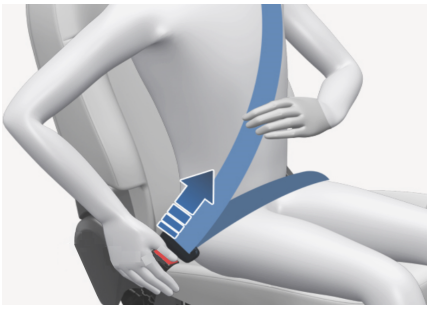
How to Confirm Proper Latching of the Seat Belt Buckle

Please continue following these steps until your recall remedy is completed.

1. All occupants are advised to fasten the seat belt firmly into the buckle with quick and direct motion.



2. An audible “click” occurs when the seat belt tab locks into the buckle. Make sure the seat belt is not twisted.



3. Once buckled, pull up on the belt to confirm the seat belt is fully secured.

If the belt does not remain secured OR if the seat belt(s) are unable to be fastened completely, contact your Hyundai dealer to have the vehicle inspected and repaired immediately.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for reimbursement. To submit for reimbursement:

1. Visit www.hyundaiusa.com/campaignhome
2. Click this icon in the top right of the webpage:
3. Click “Contact Us”
4. Click the “Campaign Reimbursement” tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.