



TRAD ACT CUSTOMER REIMBURSEMENT PLAN

Customer Reimbursement for Safety Related Recall Repairs
Effective with Safety related recalls initiated as of January 15, 2003

Aprilia USA is initiating a safety-related recall for a select range of models that includes your VIN number. If you have previously paid to have the repair or update as described in the recall documentation completed, you are entitled to be reimbursed for that expense.

You are encouraged to request reimbursement from your respective Aprilia dealer. Alternatively, you may submit the request for reimbursement to the following address:

Customer Care- Aprilia USA
860 Washington Street, 9th Floor
New York, NY 10014

In every case:

- Repair expenses pertaining to the subject of the safety recall are reimbursable, not consequential expenses such as towing, rental, accommodations, damage repairs, etc.
- Expenses from repair facilities outside of the Aprilia USA authorized dealer network will be considered; however, the repair procedure must meet Aprilia USA's standards.
- When reimbursing for parts, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last customer notification letter sent by Aprilia USA are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.

The authorized Aprilia dealer will request a copy of the customer notification letter, as well as a copy of the owner's previously paid invoice, and then inspect the vehicle (if still in the possession of the invoice holder) to determine the scope and quality of the previous repair. Claims will be processed within 60 days of receipt.



2026 USA RSV4 1100 E5+ and Tuono V4 1100 E5+
(Recall- Taillight/Brake/Turn signal)

VIN # (Full 17 digits): -----

New Owner Details (if not in your possession)

First Name: _____ Last Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Date of transfer: _____

Vehicle not available for the following reasons: Scrapped: _____ Stolen: _____

Vehicle not available for other reasons: (Please specify)

Print Name: _____

Signature: _____

Date: _____



WHAT YOU SHOULD DO

With the receipt of this letter, please contact your authorized Aprilia dealership **as soon as possible** to schedule an appointment to have the recall completed. Instructions for this recall have been sent to your dealer, and the parts are available. Your dealer is best equipped to obtain parts and provide

service to ensure that your vehicle is corrected as promptly as possible. Please ensure that these instructions are followed by anyone that uses your vehicle. If you take your vehicle to your dealer at the agreed service date and they do not remedy this condition on that date or within three (3) days, we recommend you contact our customer care helpline at 212-380-4400.

After contacting your dealer and the above number, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Our Customer Care helpline (212-380-4400) is available to provide you with further information and any support you may need. Should the vehicle not be in your possession or available to you, please provide the name and address of the purchaser by contacting our customer care department or by filling out the form on the following page. Our customer care email is customercare@us.piaaggio.com

If you previously had the work required for this recall completed at your own expense, please refer to the attached letter (Tread Act Customer Reimbursement Plan) describing the criteria and procedure to request reimbursement.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. Thank you for your prompt attention to this important matter.

Very truly yours,

Aprilia USA- Technical Services
Piaaggio Group Americas



Date: September 26, 2025

Dear BRENDON COLEMAN:

IMPORTANT SAFETY RECALL

Regarding your: Aprilia RSV4 1100 E5+ or Tuono V4 1100 E5+

THIS NOTICE APPLIES TO YOUR VEHICLE VIN: ZD4XRUB03TS000046

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The NHTSA identification number of this recall is **25V-591**

REASON FOR THIS RECALL

Aprilia USA has decided that a defect, which relates to motor vehicle safety, exists in a specific range of Aprilia motorcycles noted below:

- 2026 RSV4 1100 E5+
- 2026 RSV4 1100 Factory E5+
- 2026 Tuono 1100 E5+
- 2026 Tuono 1100 Factory E5+

In the affected range, Aprilia USA has identified non-compliant REAR taillight / brake / turn signal lamp assemblies that have been installed on a specific, limited batch of vehicles. These rear lamp assemblies may have been manufactured incorrectly, which can lead to malfunctioning or inoperative taillights, turn signals or brake lights and allow various vehicle systems to stay energized upon key removal. In addition, a taillight error message may appear on the dashboard during the malfunction. Malfunctioning or inoperative taillights, brake lights or turn signals can increase the risk of a crash. According to vehicle registration records, you are the owner of a vehicle that falls within this affected VIN range.

WHAT WE WILL DO

To address this situation, Aprilia USA will conduct a recall of models within the affected VIN range. Aprilia USA, through the qualified dealer network, will inspect the taillight/brake / turn signal assemblies for the date of production. Lamp assemblies showing a production date before 4/15/2025 will be replaced. This repair campaign will eliminate any potential safety risk.

The work required by this recall may be completed by your qualified Aprilia dealer at no charge to you for the required parts and labor. The work time for the repair is between twenty and thirty minutes.