IMPORTANT SAFETY RECALL – 25V-584

This notice applies to the vehicle identification number below. **October 20th, 2025**

[redacted]

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model years 2023-2026 Gladiator, Metro Star, FC-94, and KME Panther, and 2024-2025 KME Predator model emergency response chassis cab vehicles.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

On the affected vehicles, there is a possibility that a shorter actuator level arm will wedge or bind which could cause a lock-in or lock-out situation.

If this condition exists, the door will not be able to be operated due to the actuator lever arm being bypassed or bound. This causes a lock-in and lock-out situation, not allowing the cab door to be opened. In case of an emergency, should this condition exist, it could increase the risk of potential injury or harm to the occupants. This could occur without warning.

Corrective Action:

Dealers will inspect the latch logic for each cab door to determine if the trucks are affected and replace the latch logic when necessary. There is no cost to the vehicle owner for the recall remedy.

Labor Time:

Estimated time for the remedy may be up to 0.5 hours for inspection per truck and an additional 1 hour per door if the replacement of the latch logic is needed.

What You Should Do:

If you need further assistance with this notification, contact your local dealer to have the work performed. If you cannot locate a dealer, call Spartan at 1-800-867-6478 to help locate your nearest dealer. Steps will be taken to ensure the recall inspection is performed at the nearest dealer.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvsub@spartanmotors.com.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information contact Spartan at 1-800-867-6478.

Information Change:

If you have changed your address, sold or traded your vehicle, please email us at chawarinvsub@spartanmotors.com to provide updated information.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-800-867-6478. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,
Spartan Fire, LLC.