



IC Bus, LLC
2701 International Drive
Lisle, IL 60532 USA

international.com

IMPORTANT SAFETY RECALL 25514

NHTSA RECALL NO. 25V-580

THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.

DECEMBER 2025

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that certain 2016 thru 2026 IC Bus™ CE series school buses built 01/15/2015 thru 05/29/2025 and 2016 thru 2022 IC Bus™ RE series school buses built 03/09/2015 thru 03/23/2021 with a side emergency door (feature codes 00047DCJ, 00047DCL, 47DCP, or 47DCT), luggage compartments, and dual riser seats fail to conform to Federal Motor Vehicle Safety Standard No. 210 - Seat Belt Assembly Anchorages and Federal Motor Vehicle Safety Standard No. 222 - School Bus Passenger Seating and Crash Protection.

REASON FOR THIS RECALL

The suspect vehicles do not conform to Federal Motor Vehicle Safety Standards (FMVSS):

No. 210, S4.2.2: The anchorages, attachment hardware, and attachment bolts for any of the following seat belt assemblies shall withstand a 13,345 N (3,000 pound) force applied to the lap belt portion of the seat belt assembly simultaneously with a 13,345 N (3,000 pound) force applied to the shoulder belt portion of the seat belt assembly, when tested in accordance with, at the choice of the manufacturer, S5.2.

No. 222, S5.1.4: Seat performance rearward. When a school bus passenger seat that has another seat behind it is subjected to the application of force as specified in S5.1.4.1 and S5.1.4.2.

RISK TO MOTOR VEHICLE SAFETY

Noncompliance to FMVSS 210 S4.2.2 and 222 S5.1.4 may increase the passenger's risk of personal injury or death in the event of a crash.

DEFECT REMEDY

The remedy will involve inspecting the bus for presence of an underfloor reinforcement. If present, no action is needed. If absent, the undercoating will be removed, reinforcement welded and undercoating will be re-applied. The repair will be performed free of charge and take approximately 2 hours and 30 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 01/15/2015 thru 12/31/2025. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.