

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

63C/NHTSA 25V-574

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

1. RECOMMENDED OPTION

Call your authorized Chrysler / Jeep® / Dodge / RAM Dealership.

2. Call the FCA Recall Assistance Center at 1-800-853-1403.

An agent can confirm part availability and help schedule an appointment.

3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 63C.

IMPORTANT SAFETY RECALL

Park Pawl Spring

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2024 - 2025 model year (KM) Jeep Wagoneer S and (LB) Dodge Charger] vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 114 - Theft protection and rollaway prevention.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The Electric Drive Module (EDM) on your vehicle ^[1] may have been built with an incorrectly installed Park Pawl Return Spring (PPRS). An incorrectly installed spring may cause the loss of the park function when the vehicle's gear selector is placed in the Park (P) position, which can allow vehicle rollaway. **Vehicle rollaway can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.**

As advised in the Owner's Manual: Always apply the parking brake when exiting the vehicle to guard against vehicle movement and possible injury or damage.

The condition above fails to comply with sections 6.2.2 and 6.2.3 of Federal Motor Vehicle Safety Standard (FMVSS) No. 571.114 compliance test procedure for vehicles with transmissions with a "park" position require the vehicle, while on a 10 percent grade, to move no more than 150 mm from the noted vehicle position with the gear selection control in the "park" position once the parking brake and the service brakes are released. Suspect vehicles may move more than 150 mm from the position noted prior to release of the brakes.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will replace the EDM. The estimated repair time is seven hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR, CALL YOUR CHRYSLER, JEEP®, DODGE OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.