

RECALL NOTICE



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Subject: 25PACG: 15-inch digital display not compliant with FMVSS 101, 121, 136

IMPORTANT SAFETY RECALL

IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation
 Issued in Accordance
 With Federal Law
 NHTSA
 www.nhtsa.gov

KENWORTH
 A PACCAR COMPANY
 Customer Service Department
 Kenworth Truck Company
 750 Houser Way North
 Renton, Washington 98057

PRESORTED
 FIRST-CLASS MAIL
 US POSTAGE
 PAID
 SEATTLE, WA
 PERMIT NO. 2389

October 27, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: 25PACG: 15-inch digital display not compliant with FMVSS 101, 121, 136
NHTSA: 25V569
Expiration Date: None



Dear Kenworth Customer,

Kenworth Truck Company has decided that certain vehicle model year 2024-2026 T680, T880, and W990 chassis manufactured between 05/22/2023 and 03/04/2025 with Ethernet multiplexed architecture fail to conform to Federal Motor Vehicle Safety Standards No. 101, Controls and Displays; No. 121, Air Brake Systems; or No. 136, Electronic Stability Control Systems for Heavy Vehicles. The digital display may enter recovery mode and vehicle speed, warnings, and other information may not be visible to the driver, which may increase the risk of a crash.

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| What is the problem? | The 15-inch digital display may enter recovery mode. |
| What will your dealer do? | Dealers will update vehicle software and replace modules as necessary. |
| What you must do ... | When parts are available, contact your dealer to schedule a repair. |

Kenworth will repair this non-compliance at no charge to you. To locate your nearest Kenworth dealer, please scan the QR code at the top of this letter or use Dealer Locator at www.kenworth.com. When scheduling this repair, please refer to recall **25PACG** and the VIN(s) listed in this letter. This repair may require up to **2 hours** of labor. You may be eligible for reimbursement if you performed this repair before receiving notification of the recall. For more information, e-mail servicebulletins@paccar.com.

If you believe this remedy was not available to you within a reasonable amount of time and free of charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit <http://www.safercar.gov>.

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to servicebulletins@paccar.com.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Thank you,

Kenworth Customer Service

