# IMPORTANT SAFETY RECALL

**2024-2025MY CX-90 and 2025 MY CX-70 - Vehicle May Stall Due to Incorrect Fuel Level**
**Safety and Emissions Recall 7825I - NHTSA Campaign Number 25V-568**

October 2025

**This notice applies to your vehicle: VIN** _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2024-2025MY CX-90 vehicles produced from December 27, 2022 through April 25, 2025 and 2025MY CX-70 vehicles produced from December 5, 2023 through April 25, 2025. If you receive this notice, your vehicle is included in this recall. Please note that only mild hybrid electric vehicles (MHEV) are affected by this recall.

**What is the problem?**
When fuel containing ethanol is used, it may react with materials on the sending unit circuit board in the sub-tank. This reaction can create a buildup that interferes with the gauge's function that may cause the display on the instrument cluster to read an incorrect fuel level. If the vehicle incorrectly indicates an inaccurate fuel level, there is a chance of unexpectedly running out of fuel while driving. This would result in an engine stall, and the vehicle being unable to restart, increasing the risk of a crash.

**What will Mazda do?**
**Protect What Is Important To You**
Dealers will reprogram the Body Control Module (BCM) with improved software, free of charge.

**How long will the repair take?**
It will take approximately one and a half hours to complete the repair of this recall campaign; however, your Mazda dealer can provide you with a better estimate as they may need your vehicle for a longer period of time due to service facility capacity. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

**What should you do?**
Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. Please bring this letter with you to the dealer to assist with the check-in process, although it is not mandatory.

Mazda North American Operations
200 Spectrum Drive, Suite 100
Irvine, CA 92618

***Emission Law Information:*** To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

***Important notice to owners registering vehicles in California and Massachusetts***: California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle Emission Recall - Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

**Where is the closest Mazda dealer?**
In the USA, to locate your nearest Mazda dealer, please visit our website www.mazdausa.com/owners or you can search and make an appointment on the MyMazda App. If you cannot locate a dealer, please contact our Customer Experience Center at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located: Puerto Rico: www.mazdapr.com or call (787) 620-7546, Guam: www.carsguam.com or call (671) 648-2277, Saipan: www.carssaipan.com or call (670) 322-7133.

**Moved or no longer own this vehicle?**
If you have moved or no longer own your Mazda vehicle, please contact your nearest Mazda dealer to update your address and contact information. If you no longer own your vehicle, you can contact the Mazda Customer Experience Center at www.mazdausa.com/contact-us to advise your vehicle was sold. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**
If you have any questions regarding this campaign, in the USA, please visit our website www.mazdausa.com/contact-us or call our Customer Experience Center toll free at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located. Puerto Rico: www.mazdapr.com, or call (787) 620-7546, Guam: www.carsguam.com, or call (671) 648-2277, Saipan: www.carssaipan.com, or call (670) 322-7133.

**Important Information**
As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also make an appointment for repairs or sign up for recall notifications in the MyMazda app on your smartphone. Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.NHTSA.gov.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*

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