



IMPORTANT SAFETY RECALL

9/5/2025

Subject: Important Safety Recall Notification – Lippert 20K Surge Brake Coupler (NHTSA Recall No. 25V-564)

Dear Valued Customer,

We are contacting you regarding trailers purchased from Tuff Trailer USA Inc. that may have been equipped with a Lippert 20K Surge Brake Coupler.

Lippert Components, the manufacturer, has informed us and the National Highway Traffic Safety Administration (NHTSA) of a safety recall (NHTSA Recall No. 24E-019).

Recall Information

- Manufacturer: Lippert Components
- Part Number: 2023050981 (ACT-A19 Actuator Assembly – 2 5/16", Bolt-On)
- Production Dates: May 20, 2023 – January 5, 2024
- Issue: The coupler label indicates a 20,000 lb capacity, but testing confirmed the actual rating is 19,000 lb.
- Safety Risk: For trailers listed at 20,000 lb GVWR, the coupler may fail under certain conditions, increasing the risk of personal injury or a crash.

What You Need to Do

1. Please inspect your trailer to determine if it is equipped with this coupler.
2. Respond to this notice by email with your trailer VIN number and confirmation that you have received this recall notice.
3. Once we receive your confirmation, we will provide you with detailed instructions for the recall remedy and will report the required information to NHTSA.
4. The remedy will be to replace the label, at no cost to you.

We have done our best to remedy this safety recall without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-

888-275-9171); or go to <http://www.safercar.gov>.

If you no longer own this vehicle please contact Tuff Trailers via the information below.

We sincerely apologize for any inconvenience this recall may cause. Your safety is our top priority, and we are committed to making this process as smooth and efficient as possible.

Thank you for your prompt attention to this important safety matter.

Sincerely,
Tuff Trailer USA Inc.
6742 Portal Way
Ferndale, WA 98248