

PLACE  
POSTAGE  
HERE

VinFast Auto, LLC  
9881 Irvine Center Drive  
Irvine, CA 92618



VINFAST



VinFast Auto, LLC  
9881 Irvine Center Drive  
Irvine, CA 92618

PRESORTED  
FIRST CLASS  
U.S. Postage  
**PAID**  
Whittier, CA  
Permit No. 402



**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



**SAFETY RECALL NOTICE**



# IMPORTANT SAFETY RECALL

Safety Recall Notice VPAC 379 / NHTSA Recall 25V559

This notice applies to your vehicle, Vehicle Identification Number (VIN): [REDACTED]

OCTOBER 27, 2025



Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. VinFast Auto, LLC (VinFast) has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2025 VF8 vehicles.

VinFast's evaluations, combined with feedback from the National Highway Traffic Safety Administration (NHTSA), identified certain driving conditions — such as sharp curves — where steering assistance from the Lane Keeping Assist (LKA) system could cause unexpected steering wheel movements that are difficult for the driver to override, increasing the risk of a crash.

VinFast will update the LKA system software and calibration to refine steering control and improve overall driving smoothness, free of charge.

The time required for this update is approximately **five (5) hours**

### What are your next steps?

- Please contact VinFast at 1-833-503-0600 or visit our website at <https://vinfastauto.us/find-us> and request a service date for Recall No. VPAC 379.
- Please provide your VIN, which is printed near your name at the beginning of this letter.
- Please have the update installed at your earliest convenience. Your vehicle remains safe to drive prior to completing this update.
- The vehicle owner is responsible for arranging to have the work completed.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner. You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data that indicate that you are the current owner.

If you have questions or concerns about this recall or have any difficulties getting your vehicle updated promptly, please contact us at 1-833-503-0600. Representatives are available 24 hours a day.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
 National Highway Traffic Safety Administration  
 1200 New Jersey AVE SE  
 Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

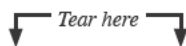
Thank you for your attention to this matter.

Sincerely,

Andrew Price  
 Vice President, Aftersales

**IMPORTANT:** If you have sold or traded your VinFast vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



Name

Address

City

State  Zip

Phone  -  (  )

### NEW ADDRESS INFORMATION

Signature \_\_\_\_\_

Never owned \_\_\_\_\_/Date

Stolen \_\_\_\_\_/Date

Totaled/scrapped \_\_\_\_\_/Date

Moved, new address below

Sold vehicle, new owner / address below

RLLV1AF5PH002823  
 CHARLES SHONEBARGER  
 27 ARBOR LOOP  
 ANGIER, NC 27501-6742

NHTSA #25V559/VPAC-379  
 Unexpected Steering Wheel Movement



Change of Ownership / Address