



901 Commerce Road • P.O. Box 524 www.MidwestFire.com Luverne, MN 56156 • 1.800.344.2059

IMPORTANT SAFETY RECALL

NHTSA RECALL NO. 25V558

This notice applies to your vehicle, VIN:

Dear Midwest Fire Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Midwest Fire has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2021-2025 All-Poly Series fire trucks manufactured April 1, 2021 to July 15, 2025. The affected vehicles are equipped with a hose reel assembly on the rear of the truck. There is potential for the hose reel assembly to detach due to failure of the aluminum mounting plate, increasing the risk of a crash and injury.

Midwest Fire has initiated a recall to remedy the defect, free of charge. The remedy for this involves reinforcing the hose reel mounting plate to prevent fractures at the bend radius. Please contact Midwest Fire to schedule the repair. Midwest Fire will send a kit which includes the pre-drilled brackets, all required fasteners, and step-by-step instructions to allow the fire department to complete the reinforcement on-site. Departments may also choose to take their vehicle to an approved service center, where the reinforcement will be performed at no cost. The repair should take less than one hour to complete. This will be done at no charge to the affected customers.

If you believe there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.

Any questions pertaining to this recall should be directed to Brett Jensen, Midwest Fire General Manager, Phone 1-800-344-2059, Brett@midwestfire.com.

Sincerely,

Sarah Atchison
President/CEO
Midwest Fire Equipment & Repair