

## IMPORTANT SAFETY RECALL

### Engine Connecting Rods

#### This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could increase the risk of a vehicle crash or fire.
- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible to avoid any inconvenience. To locate and schedule an appointment, please call or visit:

**1-855-371-9460** or [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)

This notice applies to your [Model Year] Hyundai [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 – 2026 model year Santa Fe and 2025 – 2026 Tucson vehicles. Hyundai is initiating Safety Recall 281 to address a condition involving the **Engine Connecting Rods**. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

#### What is the problem?

The bolts for the Engine Connecting Rods in the affected vehicles may not be tightened properly. Drivers may notice an abnormal knocking noise and/or illumination of the oil pressure light. A loose connecting rod can result in engine damage or a vehicle stall during operation. A vehicle stall can increase the risk of a crash. A damaged connecting rod may puncture the engine block and cause engine oil to leak, which, in the presence of hot surfaces in the engine compartment, can increase the risk of a fire.

#### What will Hyundai do?

Your Hyundai dealer will replace the engine. This procedure will be performed at **NO CHARGE** to you.

#### What should you do?

**Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.**

The actual time required to perform the repair on your vehicle will take less than 10 hours, however, your vehicle may be needed longer. To schedule an appointment with your preferred Hyundai dealer, please **call 1-855-371-9460** or visit:

1. [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Dealership Locator tool, click the “Find a Dealer” button, and follow the onscreen prompts to schedule your service appointment.

#### Are you a California registered owner?

The California Air Resources Board requires that **emissions-related campaigns, such as this, be completed prior to annual vehicle registration renewal**. Without repair, you may not be able to complete your vehicle registration and obtain a license tag. Once this repair has been completed, your Hyundai dealer will provide a “Proof of Correction Certificate.” The California Department of Motor vehicles (DMV) may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

#### Are you a registered owner in Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, or Washington?

Because your state has adopted the California emissions regulation, your Hyundai dealer will also provide a “Proof of Correction Certificate” once this repair has been completed. Your state’s Department of Motor Vehicles, Department of Transportation, Motor Vehicle Administration, Motor Vehicle Commission, or Department of Licensing may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

#### Additional information

**If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.**

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.NHTSA.gov](http://www.NHTSA.gov).

Your safety is our top priority. We urge you to take prompt action to address this safety recall for your vehicle by scheduling the necessary service as soon as possible. We sincerely apologize for any inconvenience this may cause and appreciate your attention to this matter.

Hyundai Motor America



Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

NHTSA Recall Number: 25V-549  
Hyundai Recall Number: 281




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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

### No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.