



2025 Rivian R1S & R1T
Improperly Tightened Ground Connection
May Cause a Loss of Drive Power

NHTSA Recall No. 25V-537
Rivian Recall No. FSAM-1723

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2025 Rivian R1S and R1T vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the problem?

Rivian has determined that certain R1T and R1S vehicles may have been built with an improperly grounded connection inside the High Voltage Distribution Box (HVDB). An improperly grounded electrical connection inside the HVDB may cause the vehicle to experience a loss of motive power without prior warning. A loss of motive power without prior warning may increase the risk of a crash.

What will Rivian do?

Rivian will inspect and repair the HVDB ground strap joint on the potentially affected vehicles or replace the high voltage battery pack free of charge.

What should you do?

You should have received a call from Rivian Service Support to schedule your recall service appointment. If for some reason you do not already have a service appointment, please call 1-855-748-4265 to schedule the recall service repair with your Rivian Service Center immediately. The length of time your vehicle will be in service for this recall is expected to take 8 hours.

If you have further questions, please call Rivian Service Support at 1-855-748-4265. For additional information please visit our Support Center. <https://rivian.com/support/article/recall-information>



Do you have other questions?

If you have questions or no longer own this vehicle, please call Rivian Service Support at 1-855-748-4265. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit www.safercar.gov.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian



Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

