

*The Aluminum Trailer Company*  
751 N. Tomahawk Trail P.O. Box 396  
Nappanee, IN 46550  
(877) 441-2440

Aug. 25th, 2025

RE: **IMPORTANT SAFETY RECALL - 25V535**

This notice applies to your vehicle,  
VIN#  
The Aluminum Trailer Company

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Aluminum Trailer Company ("ATC") has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 PL500, 2023-2024 PL700, 2023-2025 RM500, RM900, ST450, 2024-2025 PL550, PL750, 2024 PR300, 2025 RM450, RM550, and RM800 trailers with a MB Quart radio installed that was manufactured from May 2022 to July 2025

## **Important!**

- Your Trailer is being recalled.

### **Why Is a Recall Being Conducted?**

ATC has determined that the MB Quart radio produced by Maxxsonics could get hot enough to cause a fire as well as cause the speakers to distort and overheat causing a fire risk.

Note: If your trailer has a Jensen radio installed rather than a MB Quartz, you are not subject to the recall, but please contact ATC at (877) 441-2440 and let us know.

Safety of all past and present ATC trailers is our top priority.

Our records indicate that you purchased Model # , VIN#; from on .

If you are still the current owner of the trailer, we need your help to make arrangements to repair this trailer.

### **What We Will Do**

ATC will work with Maxxsonics to remedy the defect without charge to you. Maxxsonics will provide parts and instructions for the repair at no cost to you. The remedy for this defect can be applied by you, but ATC will help find an approved service facility if needed. ATC does not cover transportation charges. Time estimated for fix is .15 hours. ATC will reimburse any customer who has incurred costs to repair the defect before our notification was sent.

### **What You Should Do**

The remedy for this defect can be applied by you, but if you have questions please contact Customer Support at The Aluminum Trailer Company by mail, P.O. Box 396 Nappanee, IN 46550; by phone (877) 441-2440, or visit our website at [atctrailers.com](http://atctrailers.com) and fill out our contact ATC form, or you can email [customersupport@atctrailers.com](mailto:customersupport@atctrailers.com). We will then make arrangements to refer you to the closest dealer / service center to make the required repairs if needed.

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Customer Support above.

If you are a lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **What if you no longer own the trailer**

If you have sold or traded your trailer, please let us know by contacting customer support by phone (877) 441-2440 or electronic mail [customersupport@atctrailers.com](mailto:customersupport@atctrailers.com) or via the link on [atctrailers.com](http://atctrailers.com) website.

After contacting the ATC customer support number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>, if you believe that ATC has failed or is unable to remedy the defect or noncompliance without charge.

We take great pride in the quality and safety of our products. Your participation in this process helps us achieve our goal of continuing to provide our customers with many more years of safe travel trailer use. We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,  
*The Aluminum Trailer Company*