



IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Recall Number: 25V529

Transport Canada Number: N/A

Altec Identifier: CSN-3244

October 10, 2025

Dear Altec Owner,

For US owners, this notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. For Canadian owners, this notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AM55, AM55E, AN67, DC47 DM45/47, and TA50/55/60 units built from November 2024 through July 2025. These units could have the incorrect hardware installed on the front bumper mounting bracket. This could cause the hardware to fail when the front bumper winch is under load. **Hardware failure can cause the bumper to detach from the vehicle, increasing the risk of death or serious injury.**

Refer to the included notice for the items covered under the Altec Warranty Policy. If you had this repair performed before you received this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Compare your unit's identifying information with the provided list to verify your unit is affected. You may also contact Altec or view your fleet through Altec Connect to determine if there are any other outstanding notices.

The inspection and repair, consisting of inspecting the front bumper mounting bracket and installing parts if necessary can be performed by a qualified person, or you may contact Altec for further assistance. The inspection is expected to take 30 minutes and one person to complete. The repair is expected to take 4 hours to complete. All work will be performed at no charge to the customer when presented for repair.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

For US owners: After contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 888-327-4236 (TTY 888-275-9171) or go to <http://www.safercar.gov>.

For Canadian Owners: If you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

MV Series Chassis Front Bumper Bracket Inspection

Units Affected: Certain AM55, AM55E, AN67, DC47, DM45/47, and TA50/55/60 units mounted on MV series chassis built from November 2024 to July 2025. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec has learned that the incorrect hardware could have been used on the front bumper mounting bracket on the affected units. This could cause the hardware to fail when the front bumper winch is under load, increasing the risk of death or serious injury.



Death or serious injury could result from the front bumper detaching from the vehicle due to hardware failure in the mounting bracket. Do not use the front bumper winch until the repair is completed.

Customer Action: Inspect the front bumper mounting bracket using the procedure beginning on page 2. Depending on the results of the inspection, order and install the Front Bumper Bracket Repair Kit, part number 991983071, or contact Altec to complete this work. This inspection and repair must be completed no later than the unit’s next preventive maintenance cycle or within 90 days of receipt of this notice, whichever comes first.

Subsequent damage due to failure to perform the required action(s) in the time period allowed will not be covered by warranty.

Ask your service provider to check for any outstanding notices at your next appointment.

Requirements: The inspection is estimated to take 30 minutes and 1 person to complete. The repair is estimated to take 4 hours and 1 person to complete. A forklift or hoist will be required to support the bumper (1,000 pounds) during this repair.

Completion and Warranty: The inspection and repair are covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. Altec will perform the work for free at an Altec facility. If the customer or the customer’s warranty provider performs the work, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45.00 for the labor to perform the inspection and up to \$360 for the labor to perform the repair. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the work at the owner’s location. Due to the lifting requirements, an Altec Mobile Service Technician may not be able to perform this repair at the customer’s location.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	1.0 hr (Service); 0.5 hr (Other)
Repair labor	4.5 hr (Service); 4.0 hr (Other)
Account #	010.0337.43156.000.9565.000
Travel	Not included
NHTSA code	90
Prime fail P/N	N/A
Kit instructions	074900997

Altec Use Only			
Description	Part No.	Qty	Warranty
Front bumper bracket repair kit	991983071	1	Yes

Inspection Procedure

Required Tools

- Normal mechanic's hand tools
- A $1\frac{5}{16}$ " socket (no wrench required)

1. Read and understand all steps of the instructions before beginning the procedure. Wear appropriate personal protective equipment (PPE) following your employer's requirements.
2. Position the unit on a level surface, apply the parking brake, and turn off the engine. Remove the key from the ignition, and secure it following your employer's vehicle lockout/tagout procedure. Chock the wheels.
3. Inspect the front bumper mounting bracket at the front of the chassis (refer to Figure 1). Determine if the bracket uses a 6-bolt design or a 4-bolt design.
 - If a 6-bolt design is used, no repair is required. Proceed to step 5.
 - If a 4-bolt design is used, proceed to step 4.

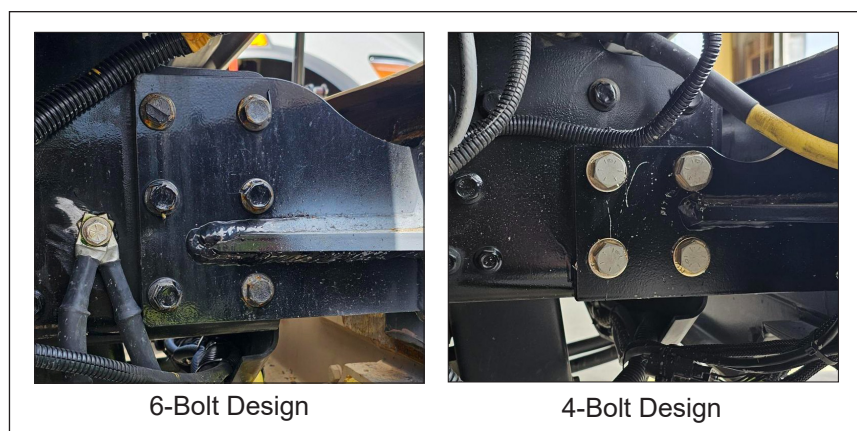


Figure 1 — Mounting Bracket Inspection

4. Place a $1\frac{5}{16}$ " socket over the head of the bolt and try to twist it to make sure it fits snugly.
 - If the socket fits snugly, it is a $\frac{5}{8}$ " bolt and no repair is required. Proceed to step 5.
 - If the socket does not fit snugly, it is not a $\frac{5}{8}$ " bolt and repair is required. Proceed to step 6.
5. No repair is required.
 - a. Put the unit back into service.
 - b. Complete the Inspection Sheet at the end of this notice, and return it to Altec.
 - c. If the inspection was performed by Altec, mark this notice as complete on the Service Request.
 - d. Do not complete the remaining step in this notice.
6. Repair is required.
 - a. Put the unit back into service. Do not use the front bumper winch until repairs are complete. If there are no missing or visibly damaged fasteners, the capstan shaft can continue to be used.
 - b. Order the Front Bumper Bracket Repair Kit, part number 991983071.
 - c. Arrange for the installation of the required kit using one of the methods below.
 - Contact Altec Service to schedule the installation of the kit.
 - Contact Altec Parts to order the kit, and schedule for your own technician or your third party provider to install the kit.
 - d. Do not complete the Inspection Sheet at the end of this notice. Completion of the notice will be documented after the vehicle is repaired.
 - e. Put the unit back into service.

INSPECTION SHEET

Complete this form and submit it to Altec to document a completed inspection that results in no repair or a repair that did not require a parts kit to complete.



Product Safety

Choose one of these options for submission.

- Scan the Product Safety QR code and complete the form.
- Complete, scan, and email this page to product.safety@altec.com
- Online through the customer portal – Altec Connect*



Altec Connect

*If the customer or the customer’s warranty provider performs the repair, submit a warranty claim through Altec Connect to be reimbursed for the cost of the parts and/or labor.

Model	Altec Unit Serial Number	Date Inspected

Company Name _____ Phone _____

Service Company Name _____ Phone _____

Company Contact _____

Company Mailing Address _____

City _____ State/Province _____

ZIP/Mailing Code _____ Country _____

Signature _____

Submission of this form does not order parts or schedule service from Altec.

Contact Altec for more information or to schedule the work to be done by Altec.

Make copies of this form for additional units if needed.