



<p>Safety Recall: NHTSA # 25V-528 September 2025</p>

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle Vin

«Name»
 «Address»
 «City» «State» «ZIP»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model years 2024-2025 Jayco Jay Flight SLX travel trailers.

Reason for this recall The furnace exhaust vent may be missing from the exterior wall, allowing carbon monoxide to enter the vehicle. Unvented carbon monoxide increases the risk of injury or death from carbon monoxide poisoning.

Recall Remedy Jayco Inc. dealers will inspect and install a furnace exhaust vent as necessary, free of charge. The remedy will take approximately 1 hour to complete.

What we need you to do Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. dealer go to www.jayco.com. You can also call 800-283-8267. **Do not use the furnace until an inspection or repair has been completed by a certified Jayco repair facility.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Inc. Towable Division