



SOFT-PAK®  
SOFTWARE SOLUTIONS

The **Curotto-Can**®  
The Future of Automated Collection



## **IMPORTANT SAFETY RECALL**

**NHTSA Recall No. 25V-525**

**This notice applies to your vehicle(s)**

Vehicle VIN(s): See **Exhibit A**

Dear Half/Pack® Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR BULLETIN**

The Heil Co. (Heil) has decided that a defect, which relates to motor vehicle safety, exists in certain 2018-2020 Front Loader garbage trucks. **Certain hydraulic tubes may fail due to misalignment or insufficient clamping force, which can cause vibration-induced tube damage and increase the risk of fire.**

### **WHAT HEIL WILL DO**

Heil Co. will pay mileage to help defer dealer cost at the rate of \$1.50 per mile. Miles are calculated using Google Maps from the dealer's nearest location to and from the customer's location.

Heil service personnel or an authorized dealer will perform the repairs as outlined in the bulletin, free of charge. The remedy is to install stabilizing clamps, new hydraulic tubes, and update software. The total time to complete this bulletin is approximately six hours. This action will be completed no later than 11/03/2026.

### **WHAT THE OWNER MUST DO**

1. The owner is required to follow the **Continued Use** instructions provided in this bulletin.
2. Contact your Heil Technical Services or authorized Heil Dealer to schedule service.

### **Continued Use:**

**All machine operators and users must be notified of the following requirements for continued use of affected machines:**

1. You may continue to use the product.
2. Continue to follow all maintenance and inspection requirements specified in the product manuals.

If you are a lessor of vehicles that are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

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If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have any questions, you can find your nearest dealer at this web site: <https://www.heil.com/dealer-locator/>.

After contacting your Heil Dealer and ESG Warranty department, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have sold or retired the unit, please let us know by contacting the ESG Warranty department at 1-866-275-4345 and select the option for Warranty when prompted or send the serial number and new owner contact information to [ESG.warranty@terex.com](mailto:ESG.warranty@terex.com). You are required to forward this bulletin to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Tony Ceglia  
Senior Director, Service



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**Exhibit A**

<b>Chassis_Serial</b>	<b>Make</b>	<b>Model</b>	<b>Year</b>
3BPDXHEX1KF104518	HPS	AFL	2018
5VCACLCE2KC227425	HPS	AFL	2018
1M2LR1GC0LM003319	HPS	AFL	2019
1M2LR2GC2KM002449	HPS	AFL	2019
1M2LR2GC3KM002069	HPS	AFL	2019
1M2LR2GC4KM002064	HPS	AFL	2019
1M2LR2GC7KM002446	HPS	AFL	2019
1M2TE1GC0KM002861	HPS	AFL	2019
1M2TE1GC0LM003722	HPS	AFL	2019
1M2TE1GC1KM002853	HPS	AFL	2019
1M2TE1GC1KM002867	HPS	AFL	2018
1M2TE1GC2KM002859	HPS	AFL	2019
1M2TE1GC2KM002862	HPS	AFL	2019
1M2TE1GC2LM003639	HPS	AFL	2019
1M2TE1GC2LM003723	HPS	AFL	2019
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1M2TE1GC3KM002868	HPS	AFL	2019
1M2TE1GC4KM002863	HPS	AFL	2019
1M2TE1GC4LM003724	HPS	AFL	2019
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1M2TE1GC6KM002850	HPS	AFL	2019
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1M2TE1GC7KM002856	HPS	AFL	2019
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1M2TE1GC8KM002851	HPS	AFL	2019
1M2TE1GC8KM002865	HPS	AFL	2019
1M2TE1GC9KM002857	HPS	AFL	2019
1M2TE1GC9KM002860	HPS	AFL	2019
1M2TE1GC9LM003718	HPS	AFL	2019
1M2TE1GCXKM002852	HPS	AFL	2019

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1M2TE1GCXKM002866	HPS	AFL	2019
1M2TE1GCXLM004229	HPS	AFL	2019
1M2TE2GC1KM002776	HPS	AFL	2019
1M2TE7GC3LM001143	HPS	AFL	2019
1M2TE7GC4LM001135	HPS	AFL	2019
1M2TE7GC6LM001136	HPS	AFL	2019
1M2TE7GC9LM001129	HPS	AFL	2019
1M2TE7GC9LM001132	HPS	AFL	2019
3BPDL20X0KF106521	HPS	AFL	2019
3BPDL20X1KF105622	HPS	AFL	2019
3BPDL20X3LF107373	HPS	AFL	2019
3BPDL20X4KF105694	HPS	AFL	2018
3BPDL20X5LF109710	HPS	AFL	2020
3BPDL20X6KF105695	HPS	AFL	2018
3BPDL20X6LF109523	HPS	AFL	2020
3BPDL20X7KF105625	HPS	AFL	2020
3BPDL20X7LF106520	HPS	AFL	2019
3BPDL20X7LF109711	HPS	AFL	2020
3BPDL20X8KF105696	HPS	AFL	2018
3BPDL20X8LF109524	HPS	AFL	2020
3BPDL20XXKF105697	HPS	AFL	2018
3BPDL70X1JF160941	HPS	AFL	2018
3BPDL70X5KF102610	HPS	AFL	2019
3BPDL70XXJF160940	HPS	AFL	2018
3BPDLH0X0LF108578	HPS	AFL	2020
3BPDLH0X0LF108581	HPS	AFL	2020
3BPDLH0X1JF162047	HPS	AFL	2018
3BPDLH0X2KF106619	HPS	AFL	2019
3BPDLH0X2LF108579	HPS	AFL	2020
3BPDLH0X2LF108582	HPS	AFL	2020
3BPDLH0X4LF108583	HPS	AFL	2020
3BPDLH0X6LF108584	HPS	AFL	2020

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3BPDLH0X7LF108576	HPS	AFL	2020
3BPDLH0X9KF106620	HPS	AFL	2019
3BPDLH0X9LF108577	HPS	AFL	2020
3BPDLH0X9LF108580	HPS	AFL	2020
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3BPDLJ0XXLF109485	HPS	AFL	2020
3BPDLK0X2MF109214	HPS	AFL	2020
3BPDLK0X4LF108628	HPS	AFL	2020
3BPDLK0X4LF108631	HPS	AFL	2020
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3BPDLK0X6LF108632	HPS	AFL	2020
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3BPDLK0XXLF108553	HPS	AFL	2020
3BPDX20X0KF106524	HPS	AFL	2019
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3BPDX20X0LF109232	HPS	AFL	2020
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3BPDX20X3LF109483	HPS	AFL	2020
3BPDX20X4KF104520	HPS	AFL	2018
3BPDX20X4KF106526	HPS	AFL	2019
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3BPDX20X6KF104521	HPS	AFL	2018
3BPDX20X7LF108482	HPS	AFL	2020
3BPDX20X7LF109227	HPS	AFL	2020

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3BPDx20x7LF109230	HPS	AFL	2020
3BPDx20x8KF104522	HPS	AFL	2018
3BPDx20x8LF109480	HPS	AFL	2020
3BPDx20x9KF106344	HPS	AFL	2019
3BPDx20x9LF108483	HPS	AFL	2020
3BPDx20x9LF109228	HPS	AFL	2020
3BPDx20x9LF109231	HPS	AFL	2020
3BPDx20xXKF104523	HPS	AFL	2018
3BPDx20xXLF108475	HPS	AFL	2019
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3BPDx7EX0LF106630	HPS	AFL	2019
3BPDx7EX1KF106361	HPS	AFL	2019
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3BPDx7EXXKF106360	HPS	AFL	2019
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3BPDxHEX1LF109235	HPS	AFL	2020
3BPDxHEX2KF104513	HPS	AFL	2018

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3BPDXHEX2KF106553	HPS	AFL	2019
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3BPDXHEX2KF106570	HPS	AFL	2019
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3BPDXHEX3KF106173	HPS	AFL	2019
3BPDXHEX3KF106559	HPS	AFL	2019
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3BPDXHEX3LF106563	HPS	AFL	2019
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3BPDXHEX3LF109236	HPS	AFL	2020
3BPDXHEX4KF104514	HPS	AFL	2018
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3BPDXHEX4KF106568	HPS	AFL	2019
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3BPDXHEX6LF109246	HPS	AFL	2020
3BPDXHEX6LF109487	HPS	AFL	2020

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3BPDXXHEX6LF109490	HPS	AFL	2020
3BPDXXHEX7KF104541	HPS	AFL	2018
3BPDXXHEX7KF106175	HPS	AFL	2019
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3BPDXXHEX7LF106548	HPS	AFL	2019
3BPDXXHEX7LF106551	HPS	AFL	2019
3BPDXXHEX7LF106999	HPE	AFL	2019
3BPDXXHEX7LF107344	HPS	AFL	2019
3BPDXXHEX7LF109238	HPS	AFL	2020
3BPDXXHEX7LF109241	HPS	AFL	2020
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3BPDXXHEX8LF109233	HPS	AFL	2020
3BPDXXHEX8LF109247	HPS	AFL	2020
3BPDXXHEX8LF109488	HPS	AFL	2020
3BPDXXHEX9KF104511	HPS	AFL	2018
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3BPDXXHEX9KF106176	HPS	AFL	2019
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3BPDXXHEX9LF106549	HPS	AFL	2019
3BPDXXHEX9LF109239	HPS	AFL	2020
3BPDXXHEX9LF109242	HPS	AFL	2020
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3BPDXXHEXXKF106168	HPS	AFL	2019
3BPDXXHEXXKF106171	HPS	AFL	2019
3BPDXXHEXXKF106560	HPS	AFL	2019
3BPDXXHEXXKF106574	HPS	AFL	2019

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3BPDXXEXXLF106995	HPS	AFL	2019
3BPDXXEXXLF107337	HPS	AFL	2019
3BPDXXEXXLF107340	HPS	AFL	2019
3BPDXXEXXLF108178	HPS	AFL	2019
3BPDXXEXXLF109234	HPS	AFL	2020
3BPDXXEXXLF109248	HPS	AFL	2020
3BPDXXEXXLF109489	HPS	AFL	2020
3BPDXXEX1LF107353	HPS	AFL	2019
3BPDXXEX2LF107345	HPS	AFL	2019
3BPDXXEX4LF107346	HPS	AFL	2019
3BPDXXEX6LF107347	HPS	AFL	2019
3BPDXXEX6LF107350	HPS	AFL	2019
3BPDXXEX8KF106067	HPS	AFL	2019
3BPDXXEX8LF107348	HPS	AFL	2019
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5VCACLAF0LC232779	HPS	AFL	2020
5VCACLAF2KC229929	HPS	AFL	2019
5VCACLAF2KC229980	HPS	AFL	2019
5VCACLAF2KC229994	HPS	AFL	2019
5VCACLAF4KC229995	HPS	AFL	2019
5VCACLAF5KC228600	HPS	AFL	2018
5VCACLAF5KC229374	HPS	AFL	2019
5VCACLAF5LC232857	HPS	AFL	2020
5VCACLAF6KC229996	HPS	AFL	2019
5VCACLAF7KC228601	HPS	AFL	2018
5VCACLAF7LC232780	HPS	AFL	2020
5VCACLAF7LC232858	HPS	AFL	2020

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5VCACLAF8KC229997	HPS	AFL	2019
5VCACLAF9KC229927	HPS	AFL	2019
5VCACLAF9KC229930	HPS	AFL	2019
5VCACLAF9LC232781	HPS	AFL	2020
5VCACLAFXKC229998	HPS	AFL	2019
5VCACLCE0KC227780	HPS	AFL	2019
5VCACLCE0KC228122	HPS	AFL	2018
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5VCACLCE0KC228606	HPS	AFL	2018
5VCACLCE0KC228718	HPS	AFL	2018
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5VCACLCE1KC228744	HPS	AFL	2018
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5VCACLCE1KC229750	HPS	AFL	2019
5VCACLCE1KC229943	HPS	AFL	2019
5VCACLCE1KC229957	HPS	AFL	2019

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5VCACLCE1KC229960	HPS	AFL	2019
5VCACLCE1KC229974	HPS	AFL	2019
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5VCACLCE1LC232732	HPS	AFL	2020
5VCACLCE1LC232875	HPS	AFL	2020
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5VCACLCE2KC228736	HPS	AFL	2018
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5VCACLCE2LC232724	HPS	AFL	2020
5VCACLCE3KC228115	HPS	AFL	2018
5VCACLCE3KC228471	HPS	AFL	2018
5VCACLCE3KC228602	HPS	AFL	2018
5VCACLCE3KC228714	HPS	AFL	2018
5VCACLCE3KC228728	HPS	AFL	2018

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5VCACLCE3KC228731	HPS	AFL	2018
5VCACLCE3KC228745	HPS	AFL	2019
5VCACLCE3KC229586	HPS	AFL	2019
5VCACLCE3KC229751	HPS	AFL	2019
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5VCACLCE3KC229958	HPS	AFL	2019
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5VCACLCE3LC232716	HPS	AFL	2020
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5VCACLCE3LC232876	HPS	AFL	2020
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5VCACLCE4KC229757	HPS	AFL	2019
5VCACLCE4KC229936	HPS	AFL	2019
5VCACLCE4KC229953	HPS	AFL	2019
5VCACLCE4KC229967	HPS	AFL	2019
5VCACLCE4KC229970	HPS	AFL	2019
5VCACLCE4KC230035	HPS	AFL	2019
5VCACLCE4KC230097	HPS	AFL	2019
5VCACLCE4LC231705	HPS	AFL	2019
5VCACLCE4LC232661	HPS	AFL	2020
5VCACLCE4LC232708	HPS	AFL	2020
5VCACLCE4LC232711	HPS	AFL	2020
5VCACLCE4LC232725	HPS	AFL	2020
5VCACLCE4LC232966	HPS	AFL	2020

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5VCACLCE4LC233034	HPS	AFL	2020
5VCACLCE5KC228116	HPS	AFL	2018
5VCACLCE5KC228472	HPS	AFL	2018
5VCACLCE5KC228603	HPS	AFL	2018
5VCACLCE5KC228715	HPS	AFL	2019
5VCACLCE5KC228729	HPS	AFL	2018
5VCACLCE5KC228732	HPS	AFL	2018
5VCACLCE5KC228746	HPS	AFL	2018
5VCACLCE5KC229587	HPS	AFL	2019
5VCACLCE5KC229590	HPS	AFL	2019
5VCACLCE5KC229752	HPS	AFL	2019
5VCACLCE5KC229931	HPS	AFL	2019
5VCACLCE5KC229945	HPS	AFL	2019
5VCACLCE5KC229959	HPS	AFL	2019
5VCACLCE5KC229962	HPS	AFL	2019
5VCACLCE5KC230089	HPS	AFL	2019
5VCACLCE5LC232667	HPS	AFL	2020
5VCACLCE5LC232717	HPS	AFL	2020
5VCACLCE5LC232720	HPS	AFL	2020
5VCACLCE5LC232734	HPS	AFL	2020
5VCACLCE5LC232877	HPS	AFL	2020
5VCACLCE5LC232880	HPS	AFL	2020
5VCACLCE6KC228397	HPS	AFL	2018
5VCACLCE6KC228612	HPS	AFL	2018
5VCACLCE6KC228724	HPS	AFL	2019
5VCACLCE6KC228738	HPS	AFL	2018
5VCACLCE6KC228741	HPS	AFL	2018
5VCACLCE6KC229341	HPS	AFL	2019
5VCACLCE6KC229937	HPS	AFL	2019
5VCACLCE6KC229940	HPS	AFL	2019
5VCACLCE6KC229954	HPS	AFL	2019
5VCACLCE6KC229968	HPS	AFL	2019

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5VCACLCE6KC229971	HPS	AFL	2019
5VCACLCE6KC230098	HPS	AFL	2019
5VCACLCE6LC231706	HPS	AFL	2019
5VCACLCE6LC232662	HPS	AFL	2020
5VCACLCE6LC232709	HPS	AFL	2020
5VCACLCE6LC232712	HPS	AFL	2020
5VCACLCE6LC232726	HPS	AFL	2020
5VCACLCE6LC232970	HPS	AFL	2020
5VCACLCE7KC228117	HPS	AFL	2018
5VCACLCE7KC228120	HPS	AFL	2018
5VCACLCE7KC228473	HPS	AFL	2018
5VCACLCE7KC228604	HPS	AFL	2018
5VCACLCE7KC228716	HPS	AFL	2018
5VCACLCE7KC228733	HPS	AFL	2019
5VCACLCE7KC228747	HPS	AFL	2018
5VCACLCE7KC228750	HPS	AFL	2019
5VCACLCE7KC229588	HPS	AFL	2019
5VCACLCE7KC229591	HPS	AFL	2019
5VCACLCE7KC229753	HPS	AFL	2019
5VCACLCE7KC229932	HPS	AFL	2019
5VCACLCE7KC229946	HPS	AFL	2019
5VCACLCE7KC229963	HPS	AFL	2019
5VCACLCE7KC230076	HPS	AFL	2019
5VCACLCE7LC231701	HPS	AFL	2020
5VCACLCE7LC232718	HPS	AFL	2020
5VCACLCE7LC232721	HPS	AFL	2020
5VCACLCE7LC232878	HPS	AFL	2020
5VCACLCE7LC232881	HPS	AFL	2020
5VCACLCE8KC228093	HPS	AFL	2018
5VCACLCE8KC228725	HPS	AFL	2018
5VCACLCE8KC228739	HPS	AFL	2018
5VCACLCE8KC228742	HPS	AFL	2018

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5VCACLCE8KC229342	HPS	AFL	2019
5VCACLCE8KC229938	HPS	AFL	2019
5VCACLCE8KC229941	HPS	AFL	2019
5VCACLCE8KC229955	HPS	AFL	2019
5VCACLCE8KC229969	HPS	AFL	2019
5VCACLCE8KC229972	HPS	AFL	2019
5VCACLCE8KC230099	HPS	AFL	2019
5VCACLCE8LC231707	HPS	AFL	2020
5VCACLCE8LC231710	HPS	AFL	2020
5VCACLCE8LC232663	HPS	AFL	2020
5VCACLCE8LC232713	HPS	AFL	2020
5VCACLCE8LC232727	HPS	AFL	2020
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5VCACLCE9KC228118	HPS	AFL	2018
5VCACLCE9KC228121	HPS	AFL	2018
5VCACLCE9KC228474	HPS	AFL	2018
5VCACLCE9KC228605	HPS	AFL	2018
5VCACLCE9KC228717	HPS	AFL	2018
5VCACLCE9KC228720	HPS	AFL	2018
5VCACLCE9KC228734	HPS	AFL	2018
5VCACLCE9KC228748	HPS	AFL	2018
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5VCACLCE9KC229589	HPS	AFL	2019
5VCACLCE9KC229592	HPS	AFL	2019
5VCACLCE9KC229754	HPS	AFL	2019
5VCACLCE9KC229933	HPS	AFL	2019
5VCACLCE9KC229947	HPS	AFL	2019
5VCACLCE9KC229950	HPS	AFL	2019
5VCACLCE9KC229964	HPS	AFL	2019
5VCACLCE9LC231702	HPS	AFL	2019

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5VCACLCE9LC232719	HPS	AFL	2020
5VCACLCE9LC232722	HPS	AFL	2020
5VCACLCE9LC232879	HPS	AFL	2020
5VCACLCEXKC228113	HPS	AFL	2018
5VCACLCEXKC228712	HPS	AFL	2018
5VCACLCEXKC228726	HPS	AFL	2019
5VCACLCEXKC228743	HPS	AFL	2018
5VCACLCEXKC229939	HPS	AFL	2019
5VCACLCEXKC229942	HPS	AFL	2019
5VCACLCEXKC229956	HPS	AFL	2019
5VCACLCEXKC229973	HPS	AFL	2019
5VCACLCEXKC230086	HPS	AFL	2019
5VCACLCEXLC231708	HPS	AFL	2019
5VCACLCEXLC232664	HPS	AFL	2020
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5VCACLCEXLC232728	HPS	AFL	2020
5VCACLCEXLC232731	HPS	AFL	2020
5VCACLCEXLC232874	HPS	AFL	2020
5VCACLDF0KC228225	HPS	AFL	2018
5VCACLDF0KC230007	HPS	AFL	2019
5VCACLDF0LC231773	HPS	AFL	2019
5VCACLDF0LC232941	HPS	AFL	2020
5VCACLDF1KC230002	HPS	AFL	2019
5VCACLDF1LC232964	HPS	AFL	2020
5VCACLDF2KC228226	HPS	AFL	2018
5VCACLDF2KC230008	HPS	AFL	2019
5VCACLDF2LC231774	HPS	AFL	2019
5VCACLDF2LC232942	HPS	AFL	2020
5VCACLDF3KC230003	HPS	AFL	2019
5VCACLDF3LC232965	HPS	AFL	2020
5VCACLDF4KC228227	HPS	AFL	2018
5VCACLDF4LC231775	HPS	AFL	2020

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5VCACLDF4LC232943	HPS	AFL	2020
5VCACLDF5KC230004	HPS	AFL	2019
5VCACLDF5LC231767	HPS	AFL	2019
5VCACLDF5LC231770	HPS	AFL	2019
5VCACLDF6LC231762	HPS	AFL	2019
5VCACLDF6LC231776	HPS	AFL	2019
5VCACLDF6LC232944	HPS	AFL	2020
5VCACLDF7KC228223	HPS	AFL	2018
5VCACLDF7KC229999	HPS	AFL	2019
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5VCACSAF5KC230082	HPS	AFL	2019
5VCACSCE0KC229572	HPS	AFL	2019
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5VCACSCE0LC231324	HPS	AFL	2019
5VCACSCE0LC232649	HPS	AFL	2020

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5VCACSCE0LC232652	HPS	AFL	2020
5VCACSCE0LC232909	HPS	AFL	2020
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5VCACSCE1LC232658	HPS	AFL	2020
5VCACSCE1LC232918	HPS	AFL	2020
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5VCACSCE2KC230044	HPS	AFL	2019
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5VCACSCE6LC231327	HPS	AFL	2019
5VCACSCE6LC231778	HPS	AFL	2020

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5VCACSCE6LC231781	HPS	AFL	2020
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5VCACSDF0KC229787	HPS	AFL	2019
5VCACSDF0KC229790	HPS	AFL	2019

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5VCACSDF0LC231749	HPS	AFL	2020
5VCACSDF2KC229788	HPS	AFL	2019
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5VCACSDF9KC228203	HPS	AFL	2018
5VCACSDF9KC229786	HPS	AFL	2019
5VCACSDF9KC229979	HPS	AFL	2019

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