

## **IMPORTANT SAFETY RECALL**

**This Notice Applies to Your Suzuki V-STROM 1050 or KATANA Motorcycle**

November 7, 2025

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that certain 2020 ~ 2022 V-STROM 1050/1050XT/1050XT Adventure (DL1050RQ/RC/RCAM0-M2), 2023 ~ 2025 V-STROM 1050/1050DE/1050DE Adventure (DL1050RR/1050RJ/RJAM3-M5), and 2020 & 2024 KATANA (GSX-S1000SM0/M4) motorcycles fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, reflective devices, and associated equipment." According to our records, you own one of the motorcycles affected by this recall.

### **What is the problem?**

The headlamp assembly of your V-STROM 1050 or KATANA motorcycle is not in compliance with Federal Motor Vehicle Safety Standards due to excessive illumination output of the upper beam. The excessive illumination of the headlamp may impair the vision of the motorcycle operator or oncoming drivers, increasing the risk of a crash.

### **⚠ WARNING**

**Operating your motorcycle without having the recall service performed may increase the risk of a crash.**

**If you must ride your motorcycle before this safety recall service has been completed, be aware that the headlamp upper beam emits greater light output than what is allowed by Federal Motor Vehicle Safety Standards and its operation may impair the vision of the motorcycle operator or other drivers, increasing the risk of a crash.**

### **What is Montgomery Motors Ltd. doing to solve the problem?**

Montgomery Motors Ltd. will replace the headlamp assembly of affected motorcycles, free of charge. The replacement headlamp assembly has been redesigned to comply with all Federal Motor Vehicle Safety Standards.

Replacement parts will be available beginning November 10, 2025, and this safety repair will be performed by a Suzuki Dealer at no cost to you for parts and labor. Please allow at least 1.5 hours for your Suzuki Dealer to check in your motorcycle at the Service counter, and to complete the repair.

### **What you should do:**

Make sure you are prepared for the recall service by taking the following steps:

- Contact your Suzuki Dealer as soon as possible to make an appointment for the recall service. Be prepared to provide them with the VIN of your motorcycle (provided at the top of this notice)
- Please take this notice to your Suzuki Dealer to help your Dealer process your claim.

**What to do if you receive this notice in error:**

This notice was mailed to you according to the latest information that is available to us. If you no longer own the V-STROM 1050 or KATANA motorcycle described in this notice, please complete and return the attached Change of Address/Ownership card to Montgomery Motors Ltd. and forward this recall information to the current owner (if known). If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**Customer reimbursement for repairs before this Safety Recall Notification:**

If your motorcycle is included in this recall and you have paid for repairs to address the defect that led to this recall, you may be eligible for full or partial reimbursement. Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed.
- Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat-rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- Reimbursement claims may also be excluded when the claimant does not submit adequate documentation. This includes proof of ownership, a repair order, and proof of payment for the repair.

**Who to contact if you experience problems:**

Montgomery Motors Ltd. Can provide you with the fastest response to your questions or concerns about this safety recall campaign. If you have any difficulty with this recall campaign, you may contact Montgomery Motors Ltd. Warranty Department for assistance at (808) 536-7023 ext.102 during the hours of 9:30 AM to 4:00 PM Hawaii Standard Time. Please have your vehicle identification number (VIN) ready when calling.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., S.E., Washington D.C., 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki V-STROM 1050 or KATANA motorcycle.

Sincerely,

Montgomery Motors Ltd.