

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN?????

August 2025

Owner Name:

Street Address:

City, State Zip

Dear Customer:

REASON FOR Recall

This notice is sent to you in accordance with the National Traffic and Motor Safety Act.

Fontaine Modification has decided that a defect, which relates to motor vehicle safety, exists in certain Intermediate Steering Shaft installed in Fontaine Modification Premium Sit-Down Dual Drive units manufactured from November 2022 through September 2024 with Freightliner M2 106 and M2 106 Plus chassis. The intermediate steering shaft can break at the welds. If the intermediate steering shaft breaks the driver will lose all control of the steering from either driving position. This could increase the risk of a crash. All Fontaine Modification Premium Sit-Down Dual Drive units built between November 2023 through October 2024 will need to be repaired to resolve this issue.

WHAT WILL WE DO

A recall has been issued for your Fontaine Modification Premium Sit-Down Dual Drive. Fontaine Modification will cover the cost to replace the intermediate steering shaft. Please note: Because this issue can result in severe system failure and render the truck out of service for an extended period of time, this **recall** needs to be carried out immediately. **Fontaine strongly recommends that your unit is inspected/repaired AS SOON AS POSSIBLE due to the potential for loss of steering on the vehicle. This will help with your unit not being out of service for an extended amount of time. The repair time will take approximately one hour and zero minutes.**

WHAT SHOULD YOU DO

Please contact Fontaine Modification at 1-800-366-8246 or warranty@fontainemod.com, you can additionally contact your local Freightliner dealer to schedule a service date to inspect/replace the intermediate steering shaft. Your Premium Sit-Down Dual Drive should not be operated if the intermediate steering shaft breaks you will have no control over your steering. Contact Fontaine Modification for assistance at 1-800-366-8246 or warranty@fontainemod.com.

Instructions for the inspection/repair

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact Fontaine using the contact information above.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

If Fontaine is unable to arrange service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171); or go to <http://www.safercar.gov>.

Your Freightliner Dealer is best equipped to obtain parts and provide a service to ensure that your Premium Sit-Down Dual Drive unit is repaired as promptly as possible. We regret any inconvenience that this action may cause you.

Sincerely,
Fontaine Modification