

SEPTEMBER 2025

IMPORTANT SAFETY RECALL 25508

NHTSA RECALL NO. 25V501

THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.

Dear International® customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC has decided that a defect which relates to motor vehicle safety exists in certain 2024 thru 2026 LT® Series trucks built 2023-12-12 thru 2025-06-11, 2025 RH™ Series trucks built 2024-10-30 thru 2024-12-02 with air tanks located between the frame rails (0004VHX, 0004VJK, 0004VJG), and either Eaton or International automated manual transmissions with electronic stability control or automatic traction control (0004AZJ, 0004AZS, or 0004AZV), and Hill Start Assist (0504240).

REASON FOR THIS RECALL

The exhaust port on the Hill Start Assist (HSA) valve can become clogged with ice and debris preventing the release of service brake application pressure.

RISK TO MOTOR VEHICLE SAFETY

Failure to release application air for the service brakes may result in dragging brakes or an inability to safely drive the vehicle out of traffic, which may increase the risk of a crash.

DEFECT REMEDY

The repair will involve rerouting the Hill Start Assist (HSA) valve exhaust to an alternative location. The repair will be performed free of charge and takes approximately one hour to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at

<https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825; or find the nearest Love's center at <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 2023-12-12 thru 2025-10-31. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that International Motors, LLC. has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

International Motors, LLC requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.