



IMPORTANT SAFETY RECALL NHTSA Recall No. 25v-473

This notice applies to your <Model Year> Grand Design <Brand> <Model>, VIN <VIN>

09/12/2025

<Customer Name>

<Customer Address>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has determined that a safety defect exists in certain 2025-2026 Lineage Class C Motorhomes. Accordingly, a recall to address this issue is being initiated effective 9/12/2025.

! IMPORTANT !

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your vehicle repaired.

Why is a recall being conducted?

On certain **2025-2026 Lineage Class C Motorhomes manufactured between May 6, 2024, and July 9, 2025**, the entry door may not open properly. As a result, an occupant may not be able to exit the vehicle in the event of an emergency where the cab doors are disabled.

What are we doing about the problem?

On affected vehicles, dealers will access the interior of the door and install a new retainer clip. There will be no charge for this service through your Grand Design dealership.

What should you do?

Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 and choose the "Recall" prompt or email recall@granddesignrv.com. We can discuss other arrangements to have the needed repairs completed.

What if I no longer own this recreational vehicle?

Notify Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com to inform us that you no longer own this vehicle. Please be sure to include your 17-digit VIN in all correspondence.

Who should you contact if you have further questions or concerns?

If you have changed address, sold, or traded your vehicle, please help us update our records by contacting Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com. Please be sure to include your VIN or Serial Number in your correspondence.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Grand Design RV, LLC