



IMPORTANT SAFETY RECALL

Recall SV-RCL-025-017 / NHTSA Recall #25V-459

July 28, 2025

Dear Zero Motorcycle Owner,

This notice is being sent in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Zero Motorcycles has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 Zero DS, Zero DSR, Zero DSRP, and Zero DSR/X motorcycles produced with the front brake line from the Hydraulic Control Unit (HCU) to front left caliper twisted 180°, which restricts the designed flexibility through the “p-clamps” causing it to rub and damage the outer layers of the brake line potentially leading to brake fluid leakage and possible loss of brake pressure. A loss of brake pressure will reduce braking ability increasing the risk of a crash.

We strongly urge you to contact your Zero Motorcycles dealer to make arrangements to have the appropriate service performed as soon as possible. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition and visually inspect the front brake line for any fraying, damage, or leakage. Additionally, you must operate the front brake lever to verify proper functionality before riding the motorcycle. Until the recall is performed, use the rear brake in conjunction with the front brake to ensure safe and adequate braking.

In the interest of motor vehicle safety and customer satisfaction, Zero has elected to initiate a Recall (Campaign 25V-459) to remedy this issue. The remedy is to have a Zero authorized dealer inspect the front brake hose for this 180° twist. If it is determined that the front brake hose is NOT twisted and thus installed correctly, no further action is necessary. However, if it is determined that the front brake hose is twisted 180°, the front brake hose and both p-clamps will be replaced.

Please contact your Zero Motorcycles dealer immediately and arrange an appointment to have your motorcycle inspected and repaired (if necessary). If you are unsure of the location of your nearest authorized dealer, please use the dealer locator located on our website at <https://www.zeromotorcycles.com/dealer-locator>. The actual dealer labor time to perform this inspection will be approximately 30 minutes; however, due to scheduling, the dealer may require your motorcycle for a longer period if the front brake hose needs to be replaced. The parts and labor will be free of charge to you. Replacement parts are now available for your dealer.

If you no longer own this motorcycle, please contact us at 1-888-841-8085 so we may update our records and notify the new owner. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Zero Motorcycles has not developed a separate reimbursement plan for this recall because all the motorcycles are under warranty, and no owner should have paid for this repair out of pocket.

If your dealer or Zero Motorcycles fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We value safety above all else and strive for the highest standards in ride quality and experience, and we deeply regret this inconvenience. Zero Motorcycles would not be issuing this action if it were not in the interest of your personal safety, satisfaction and enjoyment of your Zero motorcycle. Thank you for your understanding, and we look forward to a swift and smooth remediation of this issue.

Regards,

Chris M. Langlois
Director of Technical and Commercial Services
Zero Motorcycles, Inc.