

# IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle



BRP US, Inc.  
10101 Science Drive  
Sturtevant, Wisconsin 53177  
USA

	<ul style="list-style-type: none"><li>• Safety recall on your vehicle.</li><li>• Schedule an appointment with any authorized BRP dealer as soon as possible.</li><li>• The repair will be performed <u>FREE</u> of charge.</li></ul>
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July 10, 2025

## Re: Drive Belt Lower Idler Support Failure - Potential Loss of Drive Power National Highway Traffic Safety Administration Campaign ID Number 25V448

Dear Can-Am® Vehicle Owner,

This notice is sent to you in accordance with the National Traffic and *Motor Vehicle Safety Act*. Bombardier Recreational Products, Inc. (BRP) has decided that a defect related to motor vehicle safety exists in the following vehicles. As a result, BRP is conducting a safety recall.

### Our records show that you own a potentially affected vehicle.

- |                                       |                                                                                                                                                                                     |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>What is the potential problem?</b> | The Drive Belt Lower Idler Support will fail and may cause a belt failure. This could result in a loss of drive power while driving and increase the risk of a crash.               |
| <b>Which models are involved?</b>     | Certain Model Year 2025 Can-Am Canyon vehicles                                                                                                                                      |
| <b>What will BRP do?</b>              | BRP will replace the Drive Belt Lower Idler Support, free of charge. The repair should take less than an hour. Parts will be available starting July 16, 2025.                      |
| <b>What should YOU do?</b>            | Schedule an appointment immediately with any authorized BRP Can-Am dealer to have the safety recall repair performed on your vehicle. To find a dealer, see the end of this letter. |

#### If you ride before the repair:

- Note that the Drive Belt Lower Idler Support failure will occur early in the life of your vehicle and most likely in the first season of use.
- There is no warning before the failure of the support. Some riders may hear intermittent noise after the support breaks.
- In the case of a loss of drive power, you will maintain steering and braking (including the Anti-Lock Braking System (ABS)), but you will

Ski-Doo  
Lynx  
Sea-Doo  
Can-Am  
Rotax  
Alumacraft  
Manitou  
Quintrex

not be able to maintain your speed. You will not have all the functionalities of the Vehicle Stability System (VSS).

If you leased this vehicle:

- Send a copy of this letter to the lessee within ten working days after the day you received this letter.
- Do the same with any future letters about this safety recall.

**What to do if you feel you have received this notice by mistake?**

This notice was mailed to you according to the most current information we have available.

If you know the current owner or operator, please forward this letter to them.

If there has been a change of ownership or you have a change of address, please notify BRP so we can update our records accordingly.

**What to do if repairs were performed prior to recall?**

If you have already paid to have your vehicle repaired for this issue, please contact BRP Customer Service. Our team will evaluate if you are eligible for a reimbursement of the repair costs. Your vehicle will still need to have the safety recall performed.

**Can we assist you further?**

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to [https://www.nhtsa.gov./](https://www.nhtsa.gov/)

We apologize for any inconvenience this may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Thank you for your immediate attention to this notice.

Sincerely,

***BRP Customer Services Department***

**If you have questions or need assistance, or to find the nearest authorized BRP dealer:**

• Visit [www.brp.com](http://www.brp.com)

• Or call: 1-888-272-9222

8:00 AM to 8:00 PM Eastern time 7 days a week.