



SAFETY RECALL NOTICE

900 N 69th St, Kansas City, KS 66102

«Bill_Cust_Name»
«Bill_cust_add1»
«Bill_cust_city», «Bill_cust_state» «Bill_cust_zip»

NHTSA RECALL [25V445]
Orange EV RECALL [2025-SRC-05]

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL

NHTSA Recall Number: 25V445
Orange EV Recall Number: 2025-SRC-05

Dear «Bill_Cust_Name»

This notice applies to your vehicle: «Truck_VIN»

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Orange EV (OEV) has decided that certain 2023-2025 HUSK-e terminal trucks that were repaired under NHTSA Recall 25V-367/OEV Recall 2025-SRC-04 contain a defect that relates to motor vehicle safety. In these vehicles, incorrectly sized washers were used in the High Voltage thermal fuse bolted joint and may lead to a loose or open bus bar connection, increasing the risk of a thermal event or fire.

Our records indicate that you are the current owner of a vehicle affected by this action.

What is the Condition?

The washers used in the High Voltage thermal fuse bolted joint are undersized and may allow the joint to loosen after tightening.

What Will Orange EV Do?

Orange EV will remove the incorrect hardware and will replace it with the appropriate hardware.

What Should You Do?

Please contact your Regional Service Supervisor to schedule this repair.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please call the Orange EV customer service line at 1-866-688-5223.

If you believe that Orange EV has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have any questions, please contact your Regional Service Supervisor or call the Orange EV customer service line at 1-866-688-5223.

We are committed to providing the highest-quality and best-value trucks. We sincerely regret any inconvenience this condition may have caused you.

Thank you for choosing Orange EV.

Sincerely,

Orange EV