

# RECALL NOTICE



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Subject: 25PACF: EMUX Exterior Lighting Not Compliant With FMVSS 108

## IMPORTANT SAFETY RECALL

PRESORTED  
FIRST-CLASS MAIL  
US POSTAGE  
PAID  
SEATTLE, WA  
PERMIT NO. 2389

**IMPORTANT SAFETY RECALL INFORMATION**

U.S. Department of Transportation

Issued in Accordance  
With Federal Law

**NHTSA** \*\*\*\*\*  
www.nhtsa.gov

**KENWORTH**

A **PACCAR** COMPANY

Customer Service Department  
Kenworth Truck Company  
P.O. Box 1000  
Kitland, Washington 98083-1000

August 18, 2025

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: VIN: [REDACTED]

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

Subject: 25PACF: EMUX Exterior Lighting Not Compliant With FMVSS 108  
NHTSA Recall number: 25V436  
Expiration Date: None



Dear Kenworth Customer,

Kenworth Truck Company has decided that certain Vehicle Model Year 2023-2026 models L770 / T180 / T280 / T380 / T480 / T680 / T880 / W990 vehicles manufactured between 05/24/2022 and 05/23/2025 equipped with Ethernet Multiplexed Architecture (EMUX) and Vehicle Electronic Control Unit (VECU) part number Q21-1157 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.108, "Lamps, reflective devices, and associated equipment". Delayed or unsteady illumination of the vehicle's stop lamps, reverse lamps, turn signal lamps, and inadvertent change in headlamp illumination or lift axle position may occur due to the VECU software configuration. This can occur without warning and may increase the risk of a crash. In addition, an unexpected position change of the lift axles may increase the risk of injury.

Kenworth has initiated a recall to remedy the defect. Please contact your nearest Kenworth dealer by visiting the Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com) or by scanning the QR code above. When contacting your Kenworth dealer, please refer to **25PACF** and VIN(s) listed in this letter. This repair may take up to **1 hour** of labor, depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

<b><i>The problem is...</i></b>	<b>Delayed or unsteady illumination of the vehicle's stop lamps, reverse lamps, turn signal lamps and inadvertent change in headlamp illumination or lift axle position.</b>
<b><i>What your dealer will do...</i></b>	<b>Your Kenworth dealer will update your vehicle's software and replace parts as necessary.</b>
<b><i>What you must do ...</i></b>	<b>Contact your Kenworth Dealer to schedule an appointment for repair.</b>

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) with the bulletin number in the subject line  
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department  
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service



A **PACCAR** COMPANY