



Wabash

765-771-5513
765-000-000 fax

onewabash.com

1000 Sagamore Parkway S.
Lafayette, IN 47905

Dear Valued Wabash Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Wabash has decided that a defect which relates to motor vehicle safety exists in certain 2025 model year Wabash Truck Bodies

Description of Defect:

Certain Wabash truck bodies were equipped with Waltco branded ZS series slide liftgates manufactured by HIAB USA Inc. that are subject to recall 25E02500.

According to Hiab USA, on affected liftgates, the cylinder pivot pin may not have had adequate lubricant penetration during manufacturing. Cylinder-pivot pins with limited lubrication can in some circumstances result in the pin seizing in the bore, potentially causing the liftgate to malfunction or to fail under a load, which increases the risk of injury to the operator.

Risk to Motor Vehicle Safety:

In the event of a liftgate failure there is an increased risk of injury to the operator during loading and unloading of cargo.

Precautions You Should Take:

Immediately cease usage of the liftgate until the defect is remedied.

Remedy:

You should contact the Waltco Warranty Department at +1-440-601-8852 Monday through Friday 8:00 am – 5:00 pm Eastern Time or email waltco.support@hiabtechline.zendesk.com for further information and recall assistance.

Waltco will refer you to the nearest dealer for replacement of the cylinder pivot pins. Parts and labor for this remedy will be provided at no cost. The repair will take approximately 2 hours to complete.



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If Already Remedied:

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a prenotification remedy of the problem associated with this recall. For more information, contact the Wabash Warranty Department at 1-800-247-2548, Monday – Friday, 7:00am – 4:00pm, ET.

For Further Assistance:

If you have additional questions regarding this recall, please contact the Wabash Warranty Department at 1-800-247-2548, Monday – Friday, 7:00am – 4:00pm, ET. If after contacting Wabash, you are not satisfied

We have done our best to remedy this safety recall without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327- 4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

If you no longer own this vehicle:

Wabash would appreciate knowing the name and address of the new owner, if known by you. You can provide such information via email to mark.elion@onewabash.com or bob.epley@onewabash.com. We apologize for any inconvenience caused by this safety recall

Sincerely,

Wabash