

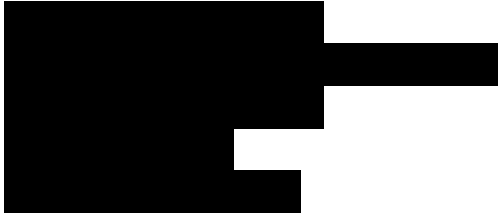


A Shyft Group Brand

603 Earthway Blvd., Bristol, IN 46507 | P: 800.582.3454

[UTILIMASTER.COM](http://UTILIMASTER.COM)

August 7, 2025



**IMPORTANT SAFETY RECALL – 25V-405**

This notice applies to the vehicle identification number in the label below.



Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2024 and 2025 model year Aeromaster model vehicles equipped with a 360-degree camera system supplied by Brandmotion.

**Noncompliance:**

The monitor in the 360-degree camera system may not display the appropriate image at start up.

If the monitor does not display the appropriate image, the driver may not be able to see objects or people around the vehicle. This could increase the risk of a crash.

There is no warning associated with the monitor not powering up.

**Corrective Action:**

An in-line circuit protector and replacement monitor will be provided and installed free of charge.

**Labor Time:**

Installation of the inline circuit protection may take up to 1 hours. However, the service provider may need the vehicle longer due to scheduling.

### **What You Should Do:**

Call Utilimaster at 1-800-237-7806 or email your company name, shipping address and the VIN of the affected unit(s) to [FVSWarranty@utilimaster.com](mailto:FVSWarranty@utilimaster.com) to coordinate having our technician(s) complete the work.

### **Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

### **Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 1-800-237-7806.

### **Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1-800-237-7806. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your vehicle is of the utmost concern to us.

Sincerely

Utilimaster Team