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| <p><b>Safety Recall: NHTSA # 25V-377</b><br/> <b>June 2025</b></p> |
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**IMPORTANT SAFETY RECALL**

This Notice Applies to Your Recreational Vehicle VIN

«Name»  
 «Address»  
 «City» «State» «ZIP»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain Starcraft model year 2025 Autumn Ridge travel trailers.

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| <b><i>Reason for this recall</i></b> | The installed safety chains are rated at 7,600 lbs. and the actual Gross Vehicle Weight Rating (GVWR) is 7,995 lbs. In the event of a trailer detachment, the safety chains may fail allowing the tow vehicle to separate from the trailer. Separation of the trailer and tow vehicle increases the risk of a crash.   |
| <b><i>Recall Remedy</i></b>          | Jayco Inc. dealers will install new safety chains, free of charge. The remedy will take approximately 1/2 hour to complete.  |
| <b><i>What we need you to do</i></b> | Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. dealer go to <a href="http://www.jayco.com">www.jayco.com</a> . To locate a Starcraft dealer go to <a href="http://www.starcrafttrv.com">www.starcrafttrv.com</a> . You can also call Jayco Inc. customer service at 800-283-8267. |

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
 Jayco Inc. Towable Division