



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1YXZ28PB [REDACTED]

June 16, 2025
Harley-Davidson Recall No. 0188
NHTSA Recall No. 25V375

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2018 – 2024 Softail motorcycles (see Table 1 below). We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

The rear shock pre-load adjuster mounting bracket may fracture under normal use, potentially allowing the rear shock adjuster to contact the rear tire. Contact between the rear shock adjuster and tire can cause a sudden loss of tire pressure and increase the risk of a crash. *Note: This recall is separate from Recall 0181, which involved the fastener that mounts the rear shock adjuster and you still need to have this recall remedy completed.*

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer and arrange an appointment to have a secondary bracket installed underneath your motorcycle's rear shock absorber pre-load adjuster. Recall kits are expected to begin shipping to authorized Harley-Davidson dealers on or about June 16. In the event that damage to the pre-load adjuster is noted, additional repairs will be undertaken. Any associated repairs will be performed at no cost to you and should take approximately 20 minutes. However, due to scheduling and recall kit availability, the dealer may require your motorcycle for a longer period. Once the remedy has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

What If You Have Additional Questions or Concerns?

If you previously paid to remedy the specific condition that is the subject of this recall, you may be eligible for reimbursement. For more information regarding eligibility, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If your dealer fails or is unable to remedy this defect in a reasonable time or without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0188

Table 1: Model Year List (production date range: 01/24/2017 to 12/13/2024)

Year	Models (worldwide)
2018	FLDE, FLHC, FLHCS, FLHCS ANV
2019	FLDE, FLHC, FLHCS
2020	FLHC, FLHCS, FXLRS
2021	FLHC, FLHCS, FXLRS
2022	FLHCS, FXLRS, FXLRST, FXRST
2023	FLHCS, FLHCS ANV, FXLRS, FXLRST
2024	FLHCS, FXLRS, FXLRST



*****AUTO**SCH 5-DIGIT 90250 P1 C1 0188

Thomas Holt
11705 Inglewood Ave.
Hawthorne CA 90250-2032



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