



June 25th, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) [«■■■■»]



SUBJECT: Roof Hatch Release Handle May Break

Ref: NHTSA 25V354

Attention Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Skoda Sabancı Ulaşım Araçları A.S. (Temsa) is Temsa has decided that a defect, which relates to motor vehicle safety exists in certain 2022-2025 TS30, 2023-2024 TS45, 2024 TS35, and 2025 TS45E buses may be equipped with the incorrect mounting surface for roof hatch handle. This incorrect mounting surface installation can cause the roof hatch release handle to break. A broken handle could prevent or delay occupants from exiting the vehicle during an emergency, increasing the risk of injury.

Temsa will inspect and repair the mounting surface, free of charge. Temsa estimates that it will take 120 minutes to inspect and repair each affected vehicle. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

TEMSA SKODA SABANCI ULAŞIM ARAÇLARI A.Ş.

Adana Fabrika
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Mersis No 0838004674900010
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>> [REDACTED] <<

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact Temsa North America, Inc. at +1 833 628 36 72 if you have any questions about this recall campaign.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Temsa North America, Inc. at +1 833 628 36 72.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact Temsa North America, Inc. at +1 833 628 36 72 with all of the information you have regarding the current owner/operator of the vehicle(s).

Federal law requires any lessor who receives a notification of a determination of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

After contacting Temsa North America, Inc., if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov)

We regret the inconvenience this may cause you but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

TEMSA SKODA SABANCI ULAŒIM ARAÇLARI A.Œ.

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