



6/4/2025

Via First Class Mail

Contact Name  
Title  
Company Name  
Address  
City, ST Zip

## IMPORTANT SAFETY RECALL

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Battle Motors, Inc has decided that a defect, which relates to motor vehicle safety, exists in certain 2024-2025 model chassis. The recall has been assigned number 25V342.

A copy of our June 4, 2025, Defect and Noncompliance Information Report submission to NHTSA can be found on the NHTSA website (<https://www.nhtsa.gov/recalls>) under recall number 25V342. As required by law, Battle Motors, Inc. provided NHTSA a list of all vehicles affected. One or more of your company's vehicles may be affected by this recall.

### IMPACTED PRODUCT

This recall includes a select number of Battle Motors' 2024-2025 LET2 model chassis who's steering wheel retaining nut may have become loose by means of normal wear – part number 339-0039 – manufactured between May 29, 2024, and June 5, 2024 inclusive.

Affected steering wheels can be identified by attempting to jostle the steering wheel. If the retaining nut has become loose, the steering wheel will experience excessive play. The defective steering wheel retaining nuts will lack the presence of torque seal.

**OWNERS ARE ADVISED NOT TO DRIVE THEIR VEHICLE UNTIL THE REPAIRS ARE COMPLETED.**

This action does not affect steering wheels manufactured prior to or after the stated dates.

### PROBLEM DESCRIPTION

Battle Motors, Inc. has determined that the steering wheel retaining nut may become loose or, in rare cases, back off completely and suffer a catastrophic failure, increasing the risk of a crash. Due to a part shortage and manufacturing deviation, some trucks were built with a turn signal switch outside the standard, resulting in assembly outside of normal station.

### WHAT WE WILL DO

**Battle Motors, Inc. will remedy the defect of the impacted steering wheel retaining nut, torque to specification (65 ft-lb), and apply torque seal. The remedy will take approximately 0.3 hours or 20 minutes to complete.**

As a reminder, the alteration labor charge to complete the remedy will be covered by BATTLE MOTORS, INC.

Finally, please note that we are directing impacted vehicle owners to work through their vehicle dealer to obtain this recall remedy.



### WHAT YOU NEED TO DO

Please contact your selling dealer and schedule an appointment to have the suspected vehicles inspected by one of their trained service professionals.

**Our records indicate that your company purchased the following suspect chassis from BATTLE MOTORS, INC.:**

**1CYAADAJ9S1002843**

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

### WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

### WHAT IF YOU NO LONGER OWN THE VEHICLE?

**If you no longer own the vehicle, please contact Customer Assistance at (888) 328-5443.**

We value our business relationship with you. We regret the inconvenience that may result from these circumstances, and we sincerely appreciate your understanding and cooperation in this matter. If you have any questions or require more information, please do not hesitate to reach out to your Battle Motors, Inc. Regional Service Manager directly. You may also contact us via email at [service@battlemotors.com](mailto:service@battlemotors.com), or by telephone at (888) 328-5443, option 1. Battle Motors, Inc. Customer Service Representatives are ready to assist you Monday-Thursday, 8:00 a.m. - 5:00 p.m. ET.

Sincerely,

A handwritten signature in black ink that reads 'Michael Cox'.

Michael Cox  
Senior Vice President of Service  
Battle Motors