



IMPORTANT SAFETY RECALL:
NHTSA Recall No. 25V331

This notice applies to your Hyundai Translead Trailers units belonging to BOM# 30023338.

June 2nd , 2025

Dear customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai Translead has decided that a defect, which relates to motor vehicle safety, exists in certain 2026 Translead trailers.

Important!

- Your trailer falls within the recall population
- You should avoid use and immediately schedule the repair following Hiab Safety and Repair Instructions provided procedure.

Why is a recall being conducted?	Insufficient lubrication to the lift cylinder pin may cause it to seize, potentially causing the liftgate to malfunction or fail under load, increasing the risk of injury.
What are we doing about the problem?	Hiab is requesting to have your pin replaced with a redesigned lift cylinder pin with integrated grease ports, free of charge. This pin will be provided by Hiab and they will reimburse a fixed amount for this replacement. The repair will take approximately 1.5-2.5 hours per lift cylinder to complete.
What should you do?	Please contact Waltco Warranty Department at 440-601-8852 or email waltco.support@hiabtechline.zendesk.com at your earliest convenience to start the warranty claim.
What if I no longer own this trailer?	Notify Hyundai Translead either by phone: 619-680-3131, or e-mail: htcc@hyundaitranslead.com to inform us you no longer own this vehicle. Please be sure to include your 17 digit VIN number in all correspondence.
Who should you contact if you have further questions or concerns?	Contact Hyundai Translead at 619-680-3131 or e-mail: htcc@hyundaitranslead.com .

If you have already paid to have your unit repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request via email to waltco.support@hiabtechline.zendesk.com making sure to include:

- VIN number
- Copy of your Invoice
- Repair date / Fail date
- Reference NHTSA campaign number 25E-025

If after having attempted to take advantage of this recall you believe you have not been able to have your unit remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Hyundai Translead