



SAFETY RECALL NOTICE

900 N 69th St, Kansas City, KS 66102

ATTN: Regulatory Compliance
«Customer_Name»
«Address1»
«Address2»
«City», «State» «ZipCode»

**NHTSA RECALL [25V328]
Orange EV RECALL [2025-SRC-03]**

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL

NHTSA Recall Number: 25V328
Orange EV Recall Number: 2025-SRC-03

Dear «Customer_Name»

This notice applies to your vehicle: «Truck_VIN»

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Orange EV (OEV) has decided that a defect, which relates to motor vehicle safety, exists in certain 2017-2023 T- Series Pure Electric Terminal Trucks, 2023-2025 e-TRIEVER terminal trucks, and 2024 HUSK-e terminal trucks. Our records indicate that you are the current owner of a vehicle affected by this action.

What is the Condition?

The optionally installed pintle hooks create a slight obstruction of the optical center of the vehicles' backup light and do not comply with the requirements of FMVSS 108, "Lamps, Reflective Devices, and Associated Equipment." An obstructed backup light may make it more difficult for surrounding vehicles to observe the vehicles' intention to move in reverse, increasing the risk of a crash.

What will Orange EV do?

Orange EV will install a multifunction lamp that provides an additional reverse lamp function **FREE OF CHARGE** to you. The repair is estimated to take approximately 1 hour to complete.

What should you do?

LIMIT ON-ROAD USE WHILE OPERATING WITHOUT A TRAILER UNTIL YOUR TRUCK IS REMEDIED!

Please contact your Regional Service Supervisor to schedule this repair.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please call the Orange EV customer service line at 1-866-688-5223.

If you believe that Orange EV has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have any questions, please contact your Regional Service Supervisor or call the Orange EV customer service line at 1-866-688-5223.

We are committed to providing the highest-quality and best-value trucks. We sincerely regret any inconvenience this condition may have caused you.

Thank you for choosing Orange EV.

Sincerely,

Orange EV