



IC Bus, LLC
2701 International Drive
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international.com

June 2025

IMPORTANT non-compliance RECALL 25506
NHTSA RECALL NO. 25V323

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that certain 2025 and 2026 IC Bus® CE Series school buses built 10/28/2024 thru 4/15/2025 with a wheelchair lift, Intellipark Electronic Park Brake (feature code 004GBL) and without wheelchair tie downs fail to conform to Federal Motor Vehicle Safety Standard No. 403– Platform Lift Systems.

REASON FOR THIS RECALL

On certain buses built with a wheelchair lift and Intellipark parking brake system, the parking brakes can be released allowing the vehicle to move when the wheelchair lift is deployed. These vehicles do not meet FMVSS-403 S6.10.2.1 Interlocks.

S6.10 Interlocks.

S6.10.2 The platform lift system must have interlocks or operate in such a manner when installed according to the installation instructions, as to prevent:

S6.10.2.1 Forward or rearward mobility of the vehicle unless the platform lift is stowed. The design of this system must be such that it discourages accidental release and does not affect vehicle movement when the lift is stowed until the vehicle is stopped and the lift deployed. Verification with this requirement is made throughout the lift operations specified in S7.9.2 and S7.9.3.

Risk to Motor vehicle safety

A bus that can move when the wheelchair lift is deployed may increase the risk of injury.

DEFECT REMEDY

The remedy involves replacing the dash electronic control unit (DECU) module. The repair will be performed free of charge and take approximately one hour to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 4/15/2025 thru 6/30/2025. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.