



Safety Recall: 25V318
June 2025

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle with the VIN: **TBD**

«Owner_name»
«Street»
«City», «State» «Zip»
Country (Only for Canada)

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US ONLY

Alliance RV has decided that a defect which relates to motor vehicle safety exists in certain 2023 Paradigm and Avenue 5th Wheels.

Reason for this recall:

Alliance RV has determined that a number of Paradigm and Avenue 5th Wheels were manufactured that the Fresh Water Tank Cradle was mounted incorrectly and could fail and cause the tank to drop and become detached from the RV. A detached fresh water tank can become a road hazard, increasing the risk of a crash.

What Alliance RV will do:

Alliance RV will reimburse authorized service providers to inspect and remount the Fresh Water Tank Cradles. This action will take approximately 8hrs and will be performed free of charge.

What we need you to do:

Please contact an Alliance RV Authorized Service Provider and schedule an appointment to have this remedy completed. If your dealer is unable to perform the recall within a reasonable time, or you have questions concerning this recall, please contact **574-226-0140 – Option 1**. If you choose to take your vehicle to a non-Alliance RV dealer, they must contact Alliance RV prior to making the recall repair for proper authorization and instructions.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. You can submit such claims to Alliance RV – 301 Benchmark Drive – Elkhart, IN 46516.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 574-226-0140 – Option 1. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Alliance RV to update our records. You can reach us by email at service@alliancerv.com or by phone at 574-226-0140 (Option 1)

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, **Alliance RV**

