

The Aluminum Trailer Company
751 N. Tomahawk Trail P.O. Box 396
Nappanee, IN 46550
(877) 441-2440

May 8th, 2025

RE: **IMPORTANT SAFETY RECALL**

NHTSA Recall No.- 25V-317

This notice applies to your vehicle,
VIN#_
The Aluminum Trailer Company

Dear: Customer

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Aluminum Trailer Company (ATC) has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 PLA550 Bumper Pull units with stabilizer jacks.

Important!

- Your Trailer is being recalled.

Why Is a Recall Being Conducted?

ATC has determined that the power wire from the battery to the jacks, if shorted out, increases the risk of a fire. Safety of all past and present ATC trailers is our top priority.

Our records indicate that you purchased **Model#:** _____
VIN# _____; from **Dealer:** _____ **On** _____

If you are still the current owner of the trailer, we need your help to make arrangements to repair this trailer.

What We Will Do

ATC will remedy the defect without charge to you. ATC will provide parts and instructions for installation to approved service centers for the repair at no cost to you. The dealers will inspect and repair the wiring and install a 30 AMP fuse as necessary. Once contact has been made with a dealer or service center for repair, parts will be sent to the facility. ATC does not cover transportation charges. Time estimated for fix is .50 hours. ATC will reimburse any customer who has incurred costs to repair the defect before our notification was sent.

What You Should Do

Please contact Customer Support at The Aluminum Trailer Company by mail, P.O. Box 396 Nappanee, IN 46550; by phone (877) 441-2440, or electronic mail customersupport@atctrailers.com. We will then make arrangements to refer you to the closest dealer / service center to make the required repairs.

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Customer Support above.

If you are a lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you no longer own the trailer

If you have sold or traded your trailer, please let us know by contacting customer support by phone (877) 441-2440 or electronic mail customersupport@atctrailers.com or via the link on atctrailers.com website.

After contacting the ATC customer support number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>, if you believe that ATC has failed or is unable to remedy the defect or noncompliance without charge.

We take great pride in the quality and safety of our products. Your participation in this process helps us achieve our goal of continuing to provide our customers with many more years of safe travel trailer use. We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

The Aluminum Trailer Company