



**RECREATIONAL
VEHICLES**

985 North 900 West
Shipshewana, IN 46565

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Recreational Vehicle Safety Recall Notice
Safety Recall: 25V-292
Safety Advisory: KZ-2025-01
May 20, 2025

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. K. Z., Inc. ("KZ RV") has decided that a defect which relates to motor vehicle safety exists in certain 2025 Durango Gold fifth wheel trailers. As a result, KZ RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

**Reason for
this recall**

The vehicles subject to this recall were built with a MORryde step bracket that may allow the steps to detach while in use. If not remedied the step bracket may separate from the trailer and could result in a fall which results in personal injury.

**What we
will do**

The remedy is to replace the step bracket with a new one. The repair should take approximately 15 minutes to complete. This repair will be done at no cost to you.

**What we need
you to do**

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact **KZ RV Dealer/Customer Services** by mail at KZ Recreational Vehicles, 0985 N 900 W, Shipshewana, IN 46565, or by phone at (260)768-2034.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZ RV by contacting **KZ RV's Customer Service**.

If after contacting KZ RV's Customer Service you are still not satisfied that we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this RV, please email customerservice@kz-rv.com with your name and VIN.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZ Recreational Vehicles

Sean Andrews
Vice President of Service Operations
cc: National Highway Traffic Safety Administration (NHTSA)

