

IMPORTANT SAFETY RECALL 25505

June 2025

NHTSA RECALL NO. 25V276

This notice applies to your vehicle identified on the enclosed card.

Dear International® customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC has decided that a defect which relates to motor vehicle safety exists in certain 2025 and 2026 eMV™ Series trucks built 11/13/2024 thru 2/3/2025, 2025 and 2026 HV™ Series trucks built 11/11/2024 thru 4/9/2025, 2025 and 2026 RH™ Series trucks built 11/11/2024 thru 3/28/2025, 2025 and 2026 HX®, LT®, and MV™ Series trucks built 11/11/2024 thru 4/8/2025.

REASON FOR THIS RECALL

The linkage that connects the right-side wiper arm to the motor separates at the motor.

RISK TO MOTOR VEHICLE SAFETY

An inoperative right-side windshield wiper may reduce visibility in certain driving conditions, which may increase the risk of a crash.

DEFECT REMEDY

The remedy will involve replacing the left and right-side wiper linkage. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 11/11/2024 thru 6/30/2025. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that International Motors, LLC has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

International Motors, LLC requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.