IC Bus, LLC
2701 International Drive
Lisle, IL 60532 USA

international.com

IMPORTANT SAFETY RECALL 25504 June 2025
NHTSA RECALL NO. 25V266

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2025 and 2026 IC Bus ™CE series school buses built 6/18/2024 thru 3/26/2025 and 2025 IC Bus™ Electric CE series school buses built 10/14/2024 thru 10/21/2024 with feature codes 0048UXP (driver seat heated, adjustable lumbar) or 0048HDN (driver seat heated, raised bolsters).

REASON FOR THIS RECALL

Interference between the buckle and driver's seat during rearward-most adjustment may result in a loose seat belt anchor bolt.

Risk to Motor vehicle safety

A seat belt with a loose seat belt anchor bolt may not properly restrain the operator in a vehicle crash, which may increase the risk of injury.

DEFECT REMEDY

The remedy involves installing spacers to eliminate the interference between the seat and the buckle, installing a new anchor bolt, verify correct buckle orientation, and torquing to specification. The repair will be performed free of charge and take approximately 30 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at http://www.icbus.com or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 6/18/2024 thru 5/31/2025. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to http://www.safercar.gov.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.