



2500 E. Kearney, Springfield MO, 65898
Phone: 417-873-5900 – Fax 417-873-5069

IMPORTANT SAFETY RECALL

NHTSA Recall No. 25V-219

RE: Urgent Safety Recall Regarding Tracker Brand Trailer Models T24Topper and T25Topper Produced from 01/01/2023 to 04/03/2025

April 12, 2025

To WRMG Customers:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. White River Marine Group, LLC. (WRMG), has decided that a defect, which relates to motor vehicle safety, exists in certain 2024-2025 Tracker brand trailer models T24Topper and T25Topper. **Your trailer has been identified as one of the trailers included in this Recall.** Defects in the routing of the winch strap has resulted in the strap failing under normal load condition, resulting in the failure of the product to function as designed. Failure of this product may result in the unintended detachment of the vessel from the trailer while in tow, creating dangerous and life-threatening conditions for yourself and other drivers, increasing the risk of a crash. This letter is to inform you to discontinue the use of your Tracker brand trailer immediately to ensure your safety while WRMG investigates this matter. Failure to do so may result in the loss of life, injury, or damage to property.

Please contact your local dealership to schedule a time for inspection and corrective measures at your earliest convenience. An installation of a new roller assembly will be conducted to reroute the current winch strap to avoid unintended contact with the support brace causing this issue. The remedy will take approximately 15 minutes to complete. All parts, replacement, and labor will be under warranty and at no cost to you. For questions on this notice please reach out to the WRMG Warranty department at (417) 873-5900.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If an authorized White River Marine Group, LLC dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171); or go to <https://www.safercar.gov>.

We understand the impact a campaign of this magnitude can have on your boating experience and are taking every corrective step with a sense of urgency. WRMG is committed to bringing you the safest products possible and thank you in advance for your patience and cooperation in this matter.

Sincerely,
Warranty Department
White River Marine Group

2500 E. Kearney • Springfield, MO 65898 • 417.873.5000

A member of the Bass Pro family