



American Honda Motor Co., Inc.
4900 Marconi Dr.
Alpharetta, GA 30005-8847
Phone (866) 784-1870

NHTSA Recall Number: 25V-195
Honda Campaign Number: KR9
Service Bulletin Number: MTB 55329

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: [REDACTED]

August 2025

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2024-2025 ADV160 scooters. In May 2025, a notice was mailed to inform you about this defect and that replacement parts needed to perform the repair were not available. **This notice is being sent to inform you that these parts are now available, and you can bring your vehicle in for a free repair.**

Why my vehicle is under recall: As stated in the initial notice, the oil pump driven gear can wear abnormally until the oil pump no longer rotates, potentially resulting in insufficient lubrication to engine components, engine seizure, and ultimately, a loss of drive power or the inability to restart the engine. If the scooter loses drive power while ridden, the risk of a crash or injury is increased.

What Honda will do: Your Honda Powersports dealer will replace the oil pump driven gear with an improved part, for ***FREE***. Honda estimates that the repair will take approximately 1 hour to complete. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time.

What we need you to do:

If you are experiencing abnormal noise from the engine, please pull over to a safe location as soon as possible, shut off the engine and have the scooter taken to an authorized Honda Powersports dealer. Otherwise, please call any authorized Honda Powersports dealer and schedule an appointment to have your vehicle repaired, for ***FREE***.

If you are not the only rider of this vehicle, please advise all other riders and passengers of this important information.

- Check recall information for your motorcycle by accessing the Honda recall lookup tool at <https://powersports.honda.com/recalls> and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
 - visit <https://powersports.honda.com/recalls>; or
 - contact your local Honda Powersports dealer; or
 - send Customer Relations a message via <https://powersports.honda.com/contact-us>; or
 - call American Honda's Powersports Customer Relations at 1-866-784-1870 Monday through Friday, 8:30 a.m. to 4:30 p.m., Pacific Time.

If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact American Honda's Powersports Customer Relations at 1-866-784-1870 to determine potential eligibility and for instructions on how to request reimbursement.

If you no longer own this vehicle or if any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171) or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience this recall may cause, but please be assured that your safety is our first concern.

Sincerely,

American Honda Motor Co., Inc.



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