



Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, Washington 98057
(425) 828-5888

IMPORTANT SAFETY RECALL INFORMATION



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With Federal Law


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IMPORTANT SAFETY RECALL



1

RECALL NOTICE

Subject: 25KWD: K270E/K370E Battery Electric Vehicle (BEV) Dana Cradle Harness Connector

July 23, 2026
Subject: 25KWD: K270E/K370E Battery Electric Vehicle (BEV) Dana Cradle Harness Connector
NHTSA: 25V182
Expiration Date: None

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IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: [REDACTED]

Dear Kenworth Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety exists in certain vehicle model year 2020-2026 K270 BEV and K370 BEV chassis manufactured between 10/21/2019 and 07/25/2024 with a Dana cradle harness. These vehicles may exhibit intermittent loss of electrical continuity in one or more terminal pins of the C40 connector on the cradle harness.

What is the problem?	Intermittent loss of electrical continuity in the C40 connector may result in a loss of drive power, which may increase the risk of a crash.
What will your dealer do?	Inspect and replace the cradle harness as necessary, free of charge.
What should you do?	Contact your dealer immediately to schedule a repair. This repair may require up to 13 hours of labor.

To locate your nearest Kenworth dealer, please scan the QR code at the top of this letter or use Dealer Locator at www.Kenworth.com. When scheduling this repair, please refer to recall 25KWD: K270E/K370E Battery Electric Vehicle (BEV) Dana Cradle Harness Connector and the VIN(s) listed in this letter. You may be eligible for reimbursement if you performed this repair before receiving notification of the recall. For more information, please e-mail servicebulletins@PACCAR.com.

If you believe this remedy was not available to you within a reasonable amount of time and free of charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit <http://www.safercar.gov>.

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner’s name and address to servicebulletins@paccar.com.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Sincerely,

Kenworth Customer Service