

Our records indicate that these vehicles are affected by 25KWD: K270E/K370E Battery Electric Vehicle (BEV) Dana Cradle Harness Connector and are owned by [REDACTED]



Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



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IMPORTANT SAFETY RECALL



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RECALL NOTICE

Subject: 25KWD: K270E/K370E Battery Electric Vehicle (BEV) Dana Cradle Harness Connector

September 8, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VINs listed on the back of this page

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: 25KWD: K270E/K370E Battery Electric Vehicle (BEV) Dana Cradle Harness Connector
NHTSA Recall Number: 25V182
Expiration Date: None



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2022-2025 K270E and K370E Battery Electric vehicles (BEV) manufactured from 07/19/2021 through 02/08/2024 with a Dana cradle harness. These vehicles may experience intermittent loss of electrical continuity in one or more terminal pins of the C40 connector on the cradle harness, which can occur without warning and can result in a loss of drive power which may increase the risk of a crash.

Kenworth has initiated a recall to remedy the defect. Please contact your nearest Kenworth dealer by visiting the Dealer Locator at www.Kenworth.com or by scanning the QR code above. When contacting your Kenworth dealer, please refer to recall **25KWD** and VIN(s) listed in this letter. This repair may take up to **13 hours** of labor, depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

<i>The problem is...</i>	Intermittent loss of electrical continuity in the C40 connector may result in a loss of drive power, which may increase the risk of a crash.
<i>What your dealer will do...</i>	Your Kenworth dealer will inspect and replace the cradle harness as necessary.
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service

