

RECALL NOTICE



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Subject: Safety Recall 25KWC: T680E Battery Electric Vehicle (BEV) Acceleera High Voltage Interlock Loop Circuit (HVIL)

IMPORTANT SAFETY RECALL

IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation
 Issued in Accordance
 With Federal Law
NHTSA *****
 www.nhtsa.gov

KENWORTH
 A PACCAR COMPANY
 Customer Service Department
 Kenworth Truck Company
 P.O. Box 1000
 Kirkland, Washington 98083-1000

FIRST-CLASS MAIL
 US POSTAGE
 PAID
 SEATTLE, WA
 PERMIT NO. 2389

May 14, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 25KWC: T680E Battery Electric Vehicle (BEV) Accelera High Voltage Interlock Loop Circuit (HVIL)
NHTSA Recall number: 25V181
Expiration Date: None



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2021-2025 T680E vehicles manufactured between 10/28/2020 and 11/20/2024 with an Accelera High Voltage Interlock Loop (HVIL) circuit. In the event of a sudden break in the HVIL, the high voltage battery contactors may open unintentionally and without warning. This may cause a sudden loss of high voltage leading to a loss of propulsion, which could increase the risk of a crash.

Kenworth has initiated a recall to remedy the defect. Please contact your nearest Kenworth dealer by visiting the Dealer Locator at www.Kenworth.com or by scanning the QR code above. When contacting your Kenworth dealer, please refer to recall **25KWC** and VIN(s) listed in this letter. This repair may take up to **5 hours** of labor, depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

<i>The problem is...</i>	Unintentional opening of contactors in the HVIL circuit can cause sudden loss of high voltage leading to loss of propulsion.
<i>What your dealer will do...</i>	Ensure the software is updated to the latest version and replace an electrical harness.
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service



A **PACCAR** COMPANY