

IMPORTANT SAFETY RECALL 25501**MAY 2025****NHTSA RECALL NO. 25V178****THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.**

Dear International® customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC has decided that a defect which relates to motor vehicle safety exists in certain HV™ series trucks built 7/4/23 thru 10/21/2024, MV™ series trucks built 7/3/2019 thru 10/28/2024 and WorkStar® series trucks built 9/12/2018 thru 11/13/2018 with feature codes 0004JCC (Brake Rear Air Disc 18/24" sq Bk Chambers), 0004XCK (Rear Bendix Spicer ADB22X AB) and 0014UNA (Tandem RS 52" Intl).

REASON FOR THIS RECALL

Within the normal maintenance intervals for air disc brake pad wear, the caliper may contact a suspension spring or axle U-bolt.

RISK TO MOTOR VEHICLE SAFETY

The contact may hinder caliper movement, causing only the inner pad to deliver braking torque. Under certain braking conditions, this could extend the vehicle's stopping distance, which may increase the risk of a crash.

DEFECT REMEDY

The repair will involve installing new rear brake torque plates, switching the left and right rear air disc brake calipers on the affected units, and replacing the brake pads. The repair will be performed free of charge and take approximately 5 hours to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 9/12/2018 thru 5/31/2025. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that International Motors, LLC. has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

International Motors, LLC requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.