



IC Bus, LLC
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international.com

**IMPORTANT NON-COMPLIANCE RECALL 25503
NHTSA RECALL NO. 25V-177**

MAY 2025

**THIS NOTICE APPLIES TO YOUR VEHICLE
IDENTIFIED ON THE ENCLOSED CARD.**

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that certain 2025 CE® series commercial buses built 4/16/2024 thru 8/20/2024 with feature code 0008XKC (Headlights Halogen/DRL/AUTO) fail to conform to Federal Motor Vehicle Safety Standard No. 108–Combination Headlighting Systems Photometry.

REASON FOR THIS RECALL

On certain buses built with halogen headlights, when the high beam is activated, the low beam is deactivated.

These vehicles do not meet FMVSS-108 S10.16.2 Combination Headlighting Systems Photometry, which states, “*Each combination headlamp must be designed to conform to the photometry requirements of Table XVIII for upper beam and Table XIX for lower beam as specified in Table II-b for the specific headlamp unit and aiming method, when tested according to the procedure of S14.2.5.*”

RISK TO MOTOR VEHICLE SAFETY

Vehicles not meeting the FMVSS-108 S10.16.2 Combination Headlighting Systems Photometry may have decreased visibility in certain driving conditions, which may increase the risk of a crash.

DEFECT REMEDY

The remedy involves reprogramming the body control module (BCM) with software that ensures the low beams remain activated when the high beams are engaged. The repair will be performed free of charge and take approximately 30 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 4/16/2024 thru 5/31/2025. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner’s Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.