

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 25V-173

This notice applies to your vehicle, [VIN].

Dear INFINITI QX60 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that certain Model Year 2025 INFINITI QX60 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 135, "Light Vehicle Brake Systems". Our records indicate that you own or lease an INFINITI vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

On your vehicle, one or both of the front brake calipers may have reduced strength and could break. If either of your vehicle's front brake calipers fail and separate from the front brake assembly, it can result in reduced braking performance and increase the risk of a crash.

What INFINITI Will Do Qué Hará INFINITI

Your INFINITI retailer will inspect the lot code on both front brake calipers. If the lot code is determined to be suspect, the affected front brake caliper(s) will be replaced with a new one. The remedy, which is conducted at no charge to you for parts and labor, could take up to one and a half (1.5) hours to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

Please contact your local INFINITI retailer by following the link below to schedule an appointment to have your vehicle remedied at your earliest convenience. For your convenience, bring this notice with you to your service appointment.

Comuníquese con su distribuidor INFINITI [enlace a continuación para programar una cita para que su vehículo reparado lo antes posible](#). Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please scan the code or visit <https://nna.secure.force.com/recall?camp=PD138>.

Para obtener más información sobre el retiro (recall), por favor escanee el código o visite <https://nna.secure.force.com/recall?camp=PD138>.

If the retailer fails to or is unable to make the necessary repairs within a reasonable time or free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.