

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 25V-172

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety, may exist in certain model year 2021 -2024 Model S and model year 2021 - 2025 Model X vehicles. Our records indicate that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, a service operator may have installed an airbag with a non-mechanical horn pad in a mechanical steering wheel or an airbag with a mechanical horn pad in a non-mechanical steering wheel, resulting in a loss of horn functionality. An inoperable horn may prevent the driver from alerting other drivers, increasing the risk of a crash.

WHAT TESLA WILL DO

At no charge to the customer, Tesla will inspect the driver airbag on all affected vehicles. If an incorrect driver airbag variant is identified, Tesla will replace it with the correct driver airbag variant for the steering wheel horn type configuration. The remedy repair should take no longer than 10 minutes to perform.

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the repair will take approximately 10 minutes to complete.

If you have already had this repair completed on your vehicle, no further action is required. To confirm whether the repair was completed on your vehicle, use our online VIN look-up tool at <https://www.Tesla.com/Vin-Recall-Search>.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.